

SIM Card Registration Frequently Asked Questions (FAQ)

What is NICTA?

The National Information and Communications Technology Authority (NICTA) is a government agency responsible for the regulation and licensing of Information Communication Technology (ICT) in Papua New Guinea

Which Ministry does NICTA report to?

NICTA reports to the Ministry of Communications, Information Technology and Energy.

What is SIM card registration?

SIM means Subscriber Identity Module. SIM registration is the process of recording and verifying mobile phone number/s and personal information of a subscriber by a communications service provider. Personal information includes the subscribers photo, name, date of birth, gender, address (postal and/or physical address), email address, etc. and details of valid identification documents of the subscriber.

Why must you register your number/s?

SIM registration is a compulsory government requirement that is administered by NICTA.

It is intended to help law enforcing agencies to identify SIM card owners; track criminals using phones for illegal activities; curb other negative incidents such as loss of phone through theft, nuisance/hate text messages, fraud, threats or inciting violence, and help service providers know their customers better.

Will my personal information be kept safe?

Your personal information will be kept confidential by the service provider in a secure data base. Your information shall NOT be disclosed to any person unless authorised in writing by law enforcing agencies or court of law.

What is the government rule requiring SIM Card registration?

The government regulation that provides the basis for SIM registration is the SIM Card Registration Regulation 2016 (*Statutory Instrument No.7 of 2016*) as published in the National Gazette No.G228 dated April 22, 2016.

What will happen if I do not register my SIM?

Your SIM shall be deactivated by your service provider without notice on December 31, 2017 and you will not be able to make or receive calls.

Where do I go to register?

Go to your service provider's mobile outlet closest to you and register.

Bring along with you a valid ID (drivers licence, passport, work ID, student ID or letter from a reputable person in your community such as pastor, village court official, etc.)

How much will it cost to register?

It will cost you nothing. SIM registration is absolutely free of charge.