

## **SIM Card Registration Frequently Asked Questions (FAQ)**

### ***What is NICTA?***

The National Information and Communications Technology Authority (NICTA) is a government agency responsible for the regulation and licensing of Information Communication Technology (ICT) in Papua New Guinea

### ***Which Ministry does NICTA report to?***

NICTA reports to the Ministry of Communications, Information Technology and Energy.

### ***What is SIM card registration?***

SIM means Subscriber Identity Module. SIM registration is the process of recording and verifying mobile phone number/s and personal information of a subscriber by a communications service provider. Personal information includes the subscribers photo, name, date of birth, gender, address (postal and/or physical address), email address, etc. and details of valid identification documents of the subscriber.

### ***Why must you register your number/s?***

SIM registration is a compulsory government requirement that is administered by NICTA.

It is intended to help law enforcing agencies to identify SIM card owners; track criminals using phones for illegal activities; curb other negative incidents such as loss of phone through theft, nuisance/hate text messages, fraud, threats or inciting violence, and help service providers know their customers better.

### ***Will my personal information be kept safe?***

Your personal information will be kept confidential by the service provider in a secure data base. Your information shall NOT be disclosed to any person unless authorised in writing by law enforcing agencies or court of law.

### ***What is the government rule requiring SIM Card registration?***

The government regulation that provides the basis for SIM registration is the SIM Card Registration Regulation 2016 (*Statutory Instrument No.7 of 2016*) as published in the National Gazette No.G228 dated April 22, 2016.

### ***What will happen if I do not register my SIM?***

Your SIM shall be deactivated by your service provider without notice on December 31, 2017 and you will not be able to make or receive calls.

### ***Where do I go to register?***

Go to your service provider's mobile outlet closest to you and register. Bring along with you a valid ID (drivers licence, passport, work ID, student ID or letter from a reputable person in your community such as pastor, village court official, etc.)

### ***How much will it cost to register?***

It will cost you nothing. SIM registration is absolutely free of charge.