

From: [Matt Allen](#)
To: [Polume Lume](#)
Subject: Mobile Number Portability Rule
Date: Friday, 3 November 2023 3:33:11 pm
Attachments: [PastedGraphic-2.tiff](#)

Dear Mr. Lume,

On behalf of our organisation and schools like ours, we seek to input on the MNP public consultation.

We see great benefit in the law stating that numbers should be permitted to be portable between service providers. There are several reasons for this.

a) Companies that find themselves being forced to pay extra fees at random can select a different provider.

The case in point is last month's overnight price doubling by Telikom/Bmobile in their monthly plan for K32/month to K75/month. There was no warning to consumers; however in an instantaneous moment, our school was forced to re-write our phone budget.

If MNP was in effect, we could have changed providers without having a massive change in our documentation, both public and private.

b) MNP increases competition within the market.

The monopoly was broken in 2006 with the introduction of Digicel; however MNP continues to hold customers to one provider or another out of fear of losing their contacts.

c) Businesses will be able to operate their phones more effectively.

Many published phone numbers are no longer in effect due to the company having to change their numbers quickly.

Thank you for taking our ideas into consideration.

Sincerely,

Pastor Matt Allen | Chairman of the School Board
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