



Government of Papua New Guinea
National Information and Communications
Technology Authority

ANNUAL PERFORMANCE AND MANAGEMENT REPORT 2025

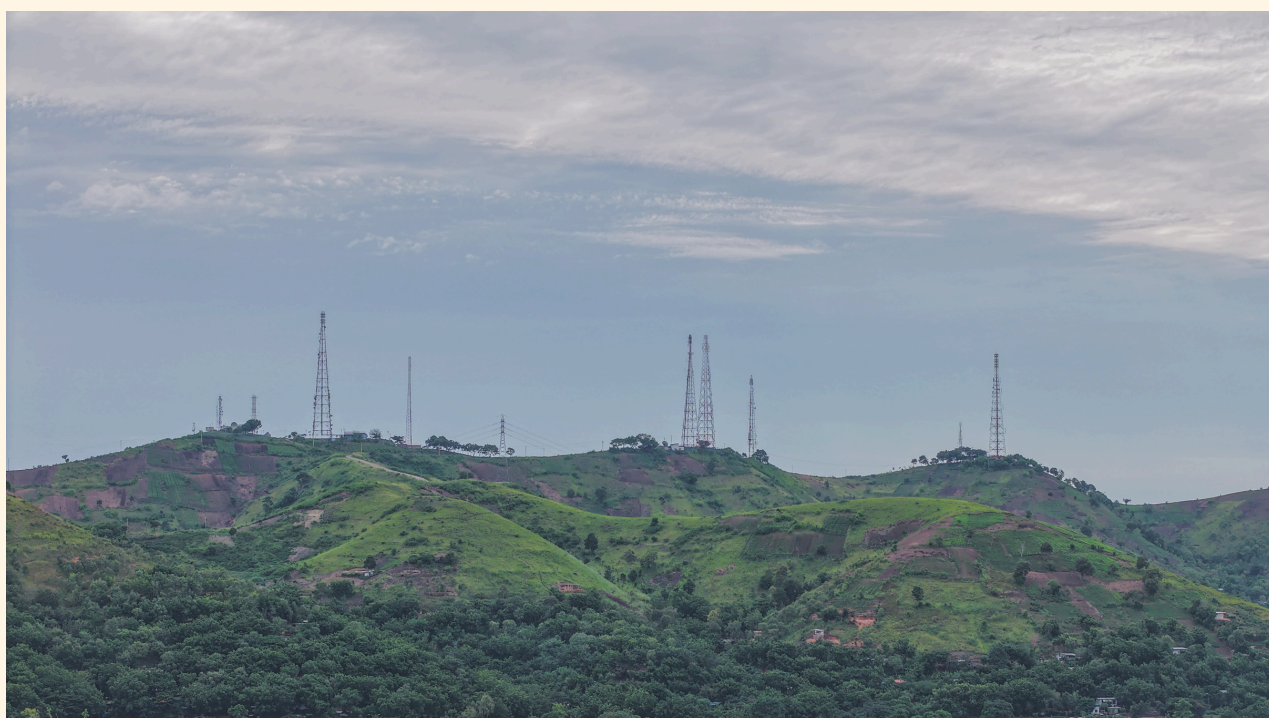
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MINISTERIAL STATEMENT



It is my privilege to present this Ministerial Statement on the Performance and Management of the National Information and Communications Technology NICTA (NICTA), in accordance with Section 39 of the NICT Act 2009.

Established in 2009, NICTA serves as the independent regulator of the telecommunications and broadcasting sectors in Papua New Guinea. Its creation marked a transition from a monopolistic environment to a liberalised and competitive ICT market.

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NICTA's core mandate lies in promoting fair competition and effective market conduct, ensuring affordable and reliable ICT services, managing national resources such as spectrum and numbering and safeguarding consumer interests in an evolving digital economy.

Over the years, NICTA has contributed to expanding mobile coverage, enabling internet access, and supporting the Government's digital transformation agenda. However, institutional challenges including governance gaps, delayed audits, and inconsistent reporting have constrained its effectiveness.

Overview of 2023 and 2024 Performance

The 2023 and 2024 Annual Reports reflect a period of recovery and reform.

2023 marked institutional stabilisation, with:

- Re-engagement in core regulatory functions;
- Initial improvements in compliance monitoring; and
- Early efforts to rebuild governance and reporting systems.

2024 demonstrated consolidation and progress, including:

- Strengthened regulatory oversight, particularly in pricing and consumer protection;
- Advancements in spectrum planning;
- Improved stakeholder engagement; and
- Initial steps to address audit and reporting backlogs.

Together, these reports illustrate NICTA's transition from institutional weakness toward greater stability and reform.

2025 Performance Highlights

The 2025 Annual Report reflects a decisive shift toward institutional strengthening, operational discipline, and strategic leadership.

Governance and Institutional Strengthening

Significant progress has been made in addressing historical audit backlogs, strengthening internal audit functions, and enhancing Board oversight. These efforts are improving accountability and aligning strategic direction with operational performance.

Regulatory Effectiveness

NICTA has enhanced monitoring of service quality and operator compliance, while advancing policies to improve affordability and access. Continued work on spectrum allocation is supporting the rollout of 4G services and preparation for emerging 5G technologies.

Consumer Protection and Engagement

Consumer protection mechanisms have been strengthened through improved complaint resolution processes, increased public awareness on digital safety, and stronger enforcement of consumer rights.

Connectivity and Universal Access

Expanding connectivity remains central to the national digital agenda, but progress has been affected by several challenges.

Emerging technologies such as Low Earth Orbit (LEO) and Medium Earth Orbit (MEO) systems present transformative opportunities, particularly for rural and remote areas. However, prolonged legal proceedings relating to licensing—particularly for LEO services—have delayed deployment.

Universal Access and Service (UAS) initiatives have also faced constraints due to competing priorities, limited infrastructure focus, and ongoing legal disputes affecting levy collection and utilisation. These challenges have disrupted funding certainty and slowed implementation.

In addition, limited market competition continues to affect infrastructure expansion in underserved areas.

Despite these constraints, the Government remains committed to resolving these issues and accelerating nationwide connectivity.

Digital Transformation and Development

NICTA continues to align its work with the Government's broader digital transformation agenda, supporting rural connectivity, bridging the digital divide, and engaging with international partners to adopt global best practices.

Organisational Reform and Culture

A renewed focus on performance management, accountability, and results-based leadership is driving internal reform. Efforts to rebuild staff morale and strengthen institutional integrity are ongoing, supported by a clear commitment to transparency and compliance.

NICTA in 2026

This Ministerial Statement represents both a statutory obligation and a clear statement of intent. It reflects, restored compliance with the NICT Act 2009, strengthened governance and oversight, a transparent acknowledgment of sector challenges and a renewed commitment to institutional reform and accountability.

The Government remains committed to ensuring that NICTA delivers on its mandate to provide affordable, reliable, and inclusive ICT services for all Papua New Guineans, and to lead the nation's digital transformation.

Hon. Peter Tsiamalili Jr.

Acting Minister for Information and Communications Technology

FOREWORD



On behalf of the Board of Directors of the National Information and Communications Technology Authority (NICTA), I am pleased to present the 2025 Performance and Management Report. This report reflects NICTA's continued commitment to sound governance, regulatory integrity, and accountability in fulfilling its statutory responsibilities under the National Information and Communications Technology Act 2009.

The year 2025 was one of institutional consolidation and regulatory advancement. The Board maintained a strong focus on strengthening governance oversight, reinforcing internal accountability mechanisms, and ensuring that NICTA's regulatory decisions remained evidence-based, proportionate, and aligned with the long-term interests of Papua New Guinea.

During a period of organisational transition, including leadership changes within the Authority, the Board remained committed to maintaining operational stability and continuity of regulatory services. Particular attention was given to reinforcing institutional resilience, enhancing strategic planning capability, and strengthening oversight of financial and operational risk.

A key policy priority during the year was responding to the rapid evolution of satellite technologies, particularly Low Earth Orbit (LEO) and Medium Earth Orbit (MEO) services. The increasing demand for these services required careful regulatory consideration to ensure alignment with national interests, international obligations, and existing spectrum users. Following structured industry consultation, NICTA released the Standard and Special Conditions of Individual Licences Rule in September 2025, establishing a robust framework for the licensing of next-generation satellite services.

The Board also closely monitored the implications of the Non-Tax Revenue Administration Act on NICTA's established cost-recovery funding model. The preservation of regulatory independence is fundamental to effective sector oversight. Management has therefore prioritised prudent financial management, expenditure discipline, and constructive engagement with Government to ensure continuity of services while safeguarding the Authority's statutory integrity.

During 2025, NICTA advanced spectrum replanning for international mobile telecommunications, commenced automated spectrum monitoring, reviewed retail and wholesale market interventions, and progressed reforms to consumer protection and universal access frameworks. These measures are designed to strengthen regulatory certainty, promote competition, encourage investment, and expand connectivity to underserved communities.

Looking ahead, the Board recognises that Papua New Guinea's digital future will be shaped by 5G deployment, satellite integration, data-driven services, and increasing demand for secure and resilient infrastructure. NICTA will continue to modernise its regulatory framework to ensure that emerging technologies are harnessed responsibly, efficiently, and in the national interest.

The Authority's work remains aligned with Government's broader socio-economic priorities, including improved internet accessibility and digital inclusion under the Reset 50 Agenda. NICTA's role is to provide the stable, transparent, and forward-looking regulatory environment necessary to support that national vision.

I acknowledge the support of the Minister and the Ministry of Information and Communications Technology, and thank my fellow Board members for their stewardship throughout the year. I also commend Management and staff for their professionalism and dedication in serving the people of Papua New Guinea.

The Board remains firmly committed to regulatory integrity, institutional independence, and accountable decision-making. We look forward to continued engagement with stakeholders as we strengthen the ICT sector for sustainable national development.

Brian Riches, OL

Chairman

2025 IN REVIEW



The year 2025 was a year of consolidation, transition, and strategic repositioning for the National Information and Communications Technology Authority (NICTA). It was marked by rapid technological change, evolving regulatory demands, and important institutional reforms aimed at strengthening NICTA's capacity to regulate effectively in the national interest.

During the year, NICTA continued to deliver on its statutory mandate under the National ICT Act 2009 by promoting competition, protecting consumers, ensuring the efficient use of spectrum resources, and facilitating universal access to ICT services. These responsibilities were executed in an increasingly complex operating environment shaped by new satellite technologies, expanding mobile data demand, digital transformation initiatives, and heightened public expectations for affordable and reliable connectivity.

One of the most significant regulatory developments in 2025 was NICTA's response to the rapid growth of satellite services, particularly Low Earth Orbit (LEO) and Medium Earth Orbit (MEO) systems. Through structured engagement with industry and stakeholders, NICTA progressed reforms to its licensing framework, culminating in the release of the Standard and Special Conditions of Individual Licences Rule in September 2025. This regulatory milestone provides greater certainty for investors and ensures that emerging satellite services are aligned with Papua New Guinea's national interests and international obligations.

NICTA also made substantial progress in spectrum management and technical regulation. The release of the draft Spectrum Outlook and Roadmap 2025–2030, publication of the revised PNG Spectrum Plan following WRC-23, development of new mobile band plans, and commencement of automated spectrum monitoring systems all represent critical steps toward more efficient, transparent, and future-ready spectrum administration. These initiatives will support the rollout of advanced mobile technologies, improve coverage, compliance monitoring, and strengthen national spectrum governance.

In the area of licensing and enforcement, NICTA continued to strengthen regulatory compliance across the sector. Audits of SIM card registration confirmed improving compliance trends among mobile network operators, while enforcement actions addressed illegal spectrum use, non-type-approved equipment, and unauthorized imports. The awarding of the national Spectrum Monitoring Project contract in late 2025 marks a major investment in NICTA's long-term enforcement capability.

Economic and consumer regulation remained a central focus. In 2025, NICTA advanced key

market interventions to promote competition and affordability, including implementation of the Retail Service Determination on on-net and off-net price differentials, progress toward a decision on Mobile Number Portability, and continued oversight of wholesale termination services. These measures have contributed to declining data prices, increased mobile penetration—now exceeding 60 percent of the population—and a more competitive retail environment.

Universal Access and Service initiatives continued to support connectivity in underserved areas, with projects targeting mobile broadband expansion, school connectivity, radio broadcasting coverage, and digital education platforms such as the Flexible Open and Distance Education (FODE) project. While some projects experienced procurement and implementation delays, the overall pipeline reflects renewed momentum and stronger alignment with national development priorities.

Internally, 2025 was a year of significant organizational change. The appointment of a new Board and my own appointment as Acting Chief Executive Officer in October 2025 marked the beginning of a renewed focus on governance, accountability and institutional strengthening. Key reforms included restructuring across departments, recruitment of critical technical staff, establishment of the Digital Transformation, Media and Research Department, and continued investment in staff development. These changes are positioning NICTA to operate as a more agile, modern, and proactive regulator.

Financially, NICTA maintained prudent fiscal management despite uncertainties arising from the Non-Tax Revenue Administration framework. The Authority closed the year within budget and recorded a net surplus, reflecting disciplined expenditure control and continued emphasis on financial sustainability.

Looking ahead, NICTA enters 2026 with a clear agenda: to modernize its regulatory framework, strengthen enforcement capability, expand digital and data-driven regulation, and support the Government's broader vision for connectivity, digital transformation, and inclusive growth. We will continue to work closely with Government, industry, regional partners, and the public to ensure that ICT regulation contributes meaningfully to Papua New Guinea's social and economic development.

I acknowledge the leadership and guidance of the Board, the support of the Acting Minister Peter Tsiamalili Jr and the Department of Information and Communications Technology, and the dedication of NICTA's staff. Their professionalism and commitment remain the foundation of the Authority's work.

Together, we will continue to inform, communicate, and transform Papua New Guinea through effective ICT regulation.

Polum Lume

Chief Executive Office

2025 HIGHLIGHTS



ABOUT NICTA

The National Information and Communications Technology Authority (NICTA) is a government agency responsible for the regulation of Information Communication Technology (ICT) in Papua New Guinea. NICTA regulates broadcasting, radiocommunications and telecommunications. NICTA was established on the 29 October 2010 as the sector specific regulator of the ICT industry in PNG following the commencement of the National Information and Communications Technology Act 2009 (the National ICT Act).

Purpose

To advance the objective of the National ICT Act in relation to the development and availability of ICT services to meet the social, commercial, cultural and industrial needs of Papua New Guinea, and to facilitate the development of the industry through implementing the regulatory framework consistent with the regulatory principles set out in the Act.

Vision

Enabling a connected and inclusive Papua New Guinea

We foresee all Papua New Guineans having access to affordable and high-quality ICT services where all persons and businesses in Papua New Guinea can communicate nationally and internationally, to facilitate accelerated and more inclusive social and economic development.

Mission

Fostering transformation by effective ICT regulation and enabling universal access

We will take the lead in regulating, where necessary, the ICT sector in Papua New Guinea whilst promoting strong and strategic partnerships with stakeholders. We will foster a dynamic and progressive ICT environment, through efficient and effective regulation, which is built around the central role of competitive markets where they exist and can be sustained. We will continue to review and develop a rigorous regulatory framework to serve as a basis for the delivery of reliable and affordable ICT services from which all segments of society can benefit.

Values

Integrity, commitment, innovation, respect and collaboration

Our core values are our principles and beliefs that govern our day-to-day behaviour, internally as employees of NICTA and externally with our customers and stakeholders. Our values guide us to, achieve our mission, shape the culture of NICTA and progress our vision to be a modern, effective ICT regulator.

GOVERNANCE

STRATEGIC PILLARS

1

Regulatory Excellence

Application of industry regulation that is proportionate, smart, responsive and adaptive that delivers efficient regulatory services to accommodate all stakeholders.

2

Market and industry Development

Develop a dynamic market and industry that drives and accelerates investment, innovation supports economic growth and promotes competition

3

Universal Broadband Access

Facilitate access and accelerate connectivity, use and affordability of ICT services for each Papua New Guinean.

4

Digital Transformation

Provision of effective regulation and targeted support that promotes and accelerates digital transformation, growth and localization through access to digital technologies that spurs innovation, efficiency and productivity

5

Institutional Capacity

Cultivating an innovative and dynamic work force and environment and to develop and modernize institutional infrastructure to improve performance and strengthen service delivery through strategic leadership and management.

COMPOSITION OF THE BOARD IN 2025

Brian Francis Riches, OL, Chairman – NICTA & UAS Board



Brian is a seasoned executive and change leader with over four decades of experience in governance, operations, and public sector reform, most of it dedicated to Papua New Guinea. Arriving in PNG in 1982, Brian has since built a distinguished career across both public and private sectors, including as CEO of PNG Ports Corporation and COO of Post PNG, where he led nationally recognized transformation programs in service delivery and governance.

A naturalized PNG citizen since 2006, Brian shares his birthday—16 September—with the nation's Independence Day, reflecting a deep and enduring connection to his adopted home. In 2012, he was honored with the Order of the Logohu for services to public administration and commerce, and he has twice been awarded the Paul Harris Fellow by Rotary International.

He currently leads Brian Riches Limited, providing governance, compliance, and change management services to a range of clients. Brian also actively contributes to community organizations including the RSPCA, the Rotary Club of Boroko, and the Port Moresby Chamber of Commerce and Industry. His broad professional experience and national commitment has positioned him well to lead NICTA and the UAS Boards during a pivotal era for digital transformation in Papua New Guinea.

Qualifications: MBA, Southern Cross University, Australia | Certificate IV in Training & Assessment | Fellow, Australian Institute of Financial Accountants & Institute of Public Accountants | Fellow, PNG Institute of Directors | Member, CPA Papua New Guinea & AICD | Commissioner for Oaths, Papua New Guinea.

Charles Chew, Board Member & Independent Expert



Charles has over 20 years of experience in the Singapore Civil and Public Services dealing with foreign affairs and maritime policy, with his last 10 years focusing on the telecommunications and ICT sectors. As Director (International) at the Infocomm Media Development Authority of Singapore (IMDA), the national regulator for the information communication and media sectors, Charles was involved in Telecommunications, ICT, Internet and Digital Economy issues. He was also the lead negotiator for Telecommunications and E-Commerce issues in Singapore's Free Trade Agreements (ftas) and represented Singapore at regional and international organisations and groupings, including ASEAN, APEC, Asia Pacific Telecommunity (APT), G20, OECD and the ITU.

Prior to joining Nokia, Charles was the Policy Director APAC at the GSMA, a global organisation unifying mobile operators and business across the ecosystem.

Charles graduated with a Bachelor of Business Administration with Honours from the National University of Singapore.

Polume Lume, Board Member & Chief Executive Officer

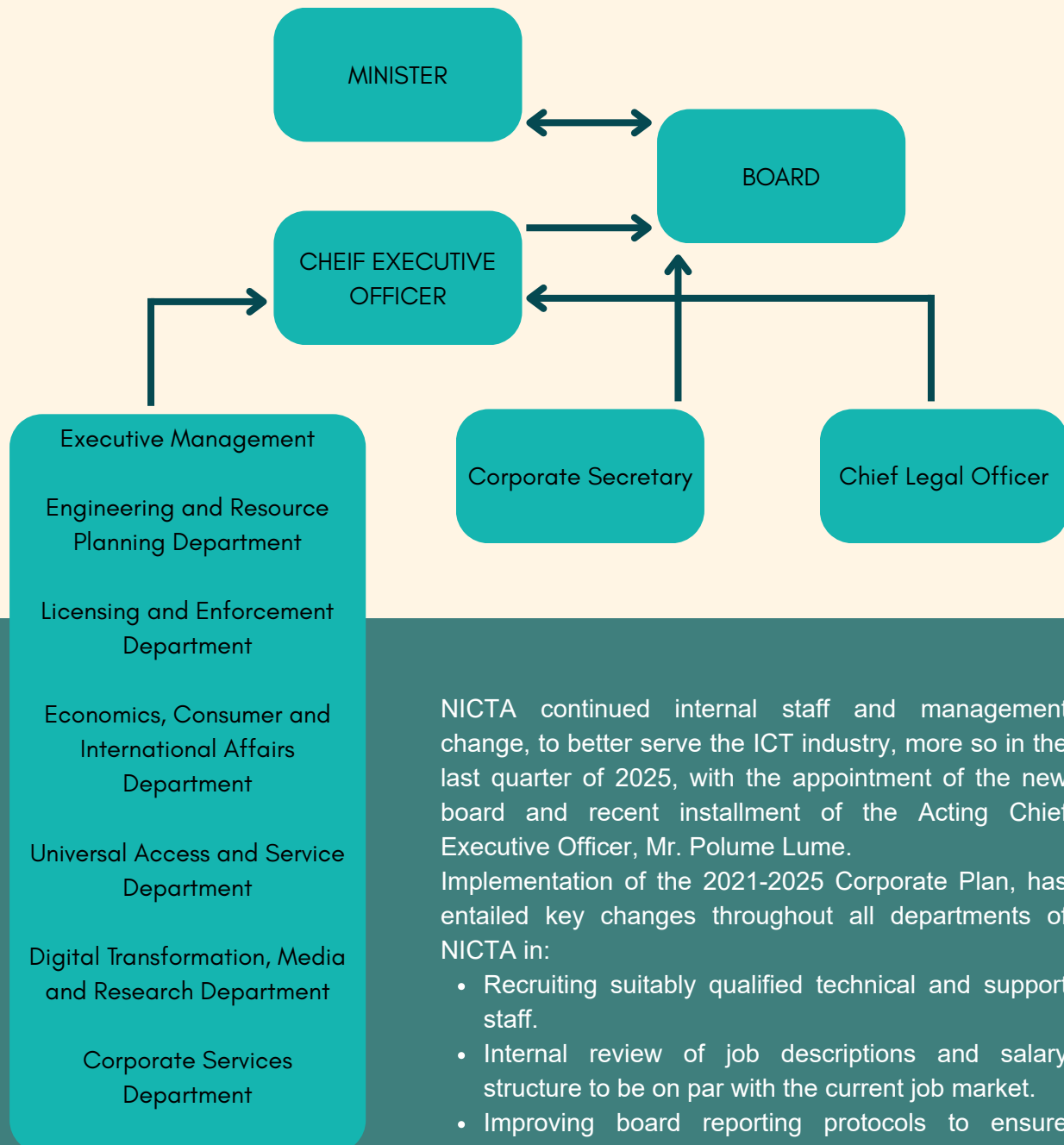


Polume is an experienced economist and regulatory policy leader with more than 20 years of experience in economic regulation, competition policy, and the telecommunications sector in Papua New Guinea. He previously served as Director of Economics, Consumer and International Affairs here in NICTA, where he provided strategic economic advice to senior leadership and government on ICT policy, regulation, and market development.

Polume has extensive expertise in economic modelling, regulatory frameworks, and stakeholder engagement, and has led major initiatives to strengthen competition, improve consumer protection, and support digital transformation in Papua New Guinea's ICT sector. Prior to joining NICTA, he held senior regulatory and commercial positions at Telikom PNG Limited, and the Independent Consumer and Competition Commission (ICCC).

Polume holds a Master's degree in Economics from the University of Queensland and a First-Class Honours degree in Economics from the University of Papua New Guinea.

MANAGEMENT STRUCTURE



NICTA continued internal staff and management change, to better serve the ICT industry, more so in the last quarter of 2025, with the appointment of the new board and recent installment of the Acting Chief Executive Officer, Mr. Polume Lume.

Implementation of the 2021-2025 Corporate Plan, has entailed key changes throughout all departments of NICTA in:

- Recruiting suitably qualified technical and support staff.
- Internal review of job descriptions and salary structure to be on par with the current job market.
- Improving board reporting protocols to ensure decision making is both sound and effective.
- Improving board processes.
- Creation of a new department within NICTA, the Department of Digital Transformation, Media and Research which will pave the way for NICTA to be more innovative in its regulatory functions.

ENGINEERING AND RESOURCE PLANNING

The Engineering and Resource Planning Department performs its regulatory and technical functions in accordance with the NICT Act 2009 and the international framework established by the International Telecommunication Union (ITU). The department is responsible for planning and managing Papua New Guinea's radiofrequency spectrum and numbering resources, coordinating terrestrial and satellite frequencies, and developing technical standards and regulatory guidelines for ICT equipment and networks.

The department also works closely with the Consumer Affairs and Enforcement branches to ensure the safety of ICT equipment and the quality of telecommunications services delivered to the public.

During 2025, the department continued to represent Papua New Guinea in technical work programmes of the ITU and the Asia Pacific Telecommunity (APT), contributing to global and regional initiatives in radiocommunications, standardization, and ICT development.

Radiofrequency Spectrum Planning

Radiofrequency spectrum planning remains a core regulatory function aimed at ensuring the efficient and equitable use of this limited national resource to support social and economic development.

Spectrum Outlook and Roadmap 2025–2030

In 2025, NICTA released the Spectrum Outlook and Roadmap 2025–2030, providing strategic guidance on the future use of spectrum resources. The roadmap outlines NICTA's priorities for supporting emerging wireless technologies, improving spectrum utilization, and facilitating the expansion of mobile, satellite, and wireless broadband services across Papua New Guinea.

PNG Spectrum Plan (Rev. WRC-23)

NICTA also published the PNG Spectrum Plan (Rev. WRC-23) following parliamentary ratification. The updated plan incorporates outcomes of the World Radiocommunication Conference 2023 (WRC-23) and reflects developments in radiocommunication technologies and the increasing convergence of ICT services.

Mobile Telecommunications Spectrum Planning

To support the growing demand for mobile broadband services, NICTA progressed planning for additional spectrum allocations for International Mobile Telecommunications (IMT).

In 2025, the Authority developed the 3.5 ghz band plan (3300–3600 mhz), a globally harmonized mid-band spectrum identified for 5G (IMT-2020) services. Planning took into account existing spectrum users, including satellite services, and the need to maintain international harmonization. NICTA also initiated the Market Plan for the 2600 mhz band following extensive industry consultation. Work on the pricing and allocation framework commenced in the fourth quarter of 2025 and will continue into 2026, with the aim of supporting future 5G deployment in Papua New Guinea.

Radio Frequency Coordination

Radio frequency coordination is essential to prevent harmful interference and ensure the effective use of spectrum resources for terrestrial and satellite services.

Border Coordination with Indonesia

Papua New Guinea shares an 824 km land border with Indonesia, making effective cross-border frequency coordination essential.

In May 2025, NICTA hosted a Technical Coordination Meeting (TCM) in Port Moresby with the Indonesian administration. The meeting resulted in agreements on frequency coordination arrangements and information sharing on digital radio and television broadcasting.

A joint monitoring and measurement exercise was subsequently conducted on 26 December 2025 at the Skouw–Wutung border crossing, enabling both administrations to assess potential cross-border interference and verify the operational use of key frequency bands.

Satellite Frequency Coordination

NICTA continued to support satellite operators by managing international coordination and filings through the ITU framework. In 2025, the Authority submitted 786 coordination filings and notifications on behalf of eight satellite operators filing through Papua New Guinea as the administration, largely under the provisions of ITU Appendix 30B governing the Fixed-Satellite Service (FSS) Plan.

NICTA also continued engagement with France regarding coordination of geostationary satellite networks located at 3°W (PNG) and 5°W (France). Discussions focused on power reduction arrangements and C-band frequency segmentation, with the matter remaining under international coordination.

Support for the Kumul-1 Satellite Project

NICTA maintained its role as the filing administration for Papua New Guinea's satellite networks, including support for the Kumul-1 project. This function ensures the country secures international rights to satellite orbital slots and frequencies while complying with ITU regulatory requirements.

Technical Standards and Policy

NICTA continues to play a key role in establishing ICT technical standards that promote equipment safety, network interoperability, and reliable service delivery.

During 2025, several regulatory instruments were developed, including:

- Green ICT and E-Waste Management Regulatory Framework
- Guideline for Internet Service Providers
- Electromagnetic Field Radiation Compliance and Enforcement Rule 2025
- Guideline for Deployment of Communication Towers
- CEIR Regulatory Guideline

Online Type Approval Platform

On 19 December 2025, NICTA launched the Online Type Approval Platform, digitizing the certification process for ICT equipment in Papua New Guinea.

Type approval ensures that ICT devices meet regulatory, technical, and safety requirements before being sold or used in the country. Since its launch, the platform has issued 777 certificates, including 644 migrated from the previous manual system and 133 new certifications processed online.

Network Quality Monitoring

Ensuring telecommunications operators comply with their licence conditions remains a key regulatory priority.

In 2025, NICTA enhanced its monitoring capability by acquiring new tools to measure Quality of Service (qos) across mobile networks. Initial measurements commenced in Port Moresby, with expansion to other major centres planned for 2026.

NICTA also commenced development of a public monitoring portal, known as “White Label,” which will provide real-time information on Quality of Service (qos) and Quality of Experience (qoe) across network operators. The platform is expected to be operational in Q1 2026.

Electromagnetic Field (EMF) Compliance

NICTA continued its Electromagnetic Field (EMF) radiation audit programme, which began in 2024. The programme assesses emissions from telecommunications towers and wireless devices to ensure compliance with established safety standards and regulatory limits.

These audits form part of NICTA's broader commitment to protecting public health while supporting the safe expansion of telecommunications infrastructure.

LICENSING AND ENFORCEMENT

Licensing Framework

As the statutory authority responsible for licensing ICT services in Papua New Guinea, the National Information and Communications Technology Authority (NICTA) is mandated to review, administer and enforce license terms and conditions under the National Information and Communications Technology Act (NICT Act).

The dynamic and rapidly evolving ICT landscape continues to present regulatory challenges. Increasing demand for improved ICT services, combined with the deployment of advanced technologies, requires NICTA to continuously review and strengthen its regulatory procedures and processes to ensure they remain effective, responsive and fit for purpose.

Operator Licensing

NICTA holds the exclusive authority to issue operator licences in accordance with the NICT Act. Operator licences are categorised into three primary types, Network Licences, Applications Licences and Content Licences.

Each licence type may be issued in two forms:

1. Individual Licence – granted to a specific individual or corporate entity; or
2. Class Licence – issued to a defined category of operators who meet prescribed eligibility criteria.

A comprehensive listing of all operator licences issued under the NICT Act as at 31 December 2025 is provided in Annex D.

Radiocommunications Licensing

Under the NICT (Radio Spectrum) Regulation 2010, NICTA also has exclusive authority to issue radiocommunications licences for the use of radio spectrum resources.

Radiocommunications licences are issued under three categories:

- Spectrum Licences
- Apparatus Licences
- Radiocommunications Class Licences
-

An updated listing of all radiocommunications licences issued as at 31 December 2025 is included in Annex D.

ICT Cabling Licences

NICTA is responsible for licensing individuals who undertake ICT and communications cabling work. These licences ensure that cabling installations meet technical standards and safety requirements.

During 2025, NICTA issued 51 cabling licences to individuals. Of these:

- 8 licences were renewals; and
- 43 licences were new or reissued licences.

A full listing of ICT cabling licences granted as at 31 December 2025 is provided in Annex D.

ICT Licence Fees

Details of all licence fees collected by NICTA during 2025 are presented in Annex D.

SIM Card Registration Audit

SIM card registration plays a critical role in ensuring accountability in the telecommunications sector by linking Subscriber Identity Module (SIM) cards to verified users. This process supports national security, helps combat fraud, and ensures compliance with regulatory requirements. The SIM Card Registration Regulation 2016 requires all NICTA licensees providing mobile services accessible through SIM cards to ensure that all subscribers are registered.

Since 2020, NICTA has undertaken periodic audits of mobile network operators (mnos) to monitor compliance with these requirements. The most recent audit was conducted in December 2025.

The audit focused on the following key areas:

- Physical inspection of operators' SIM card registration databases
- Verification of customer registration records to ensure relevant personal information is captured
- Cross-verification of subscriber numbers with switch and billing data
- Assessment of the overall compliance status of each operator
- Audit Findings

Aggregated subscriber data from the audits conducted in 2020, 2023 and 2025 indicates a consistent improvement in SIM registration compliance across mobile network operators. Comparative analysis of the audit results confirms that operators are generally compliant with SIM registration requirements and have significantly reduced the number of unregistered SIM cards in circulation.

Spectrum Monitoring Project

NICTA commenced implementation of a nationwide Spectrum Monitoring Project designed to enable real-time monitoring of radio frequencies throughout Papua New Guinea. The project will significantly strengthen NICTA's ability to:

- Detect and prevent illegal spectrum usage
- Improve spectrum management and allocation
- Monitor interference and ensure compliance with spectrum licensing conditions

The contract for the project was awarded to Rohde & Schwarz Asia on 5 December 2025. The project will be implemented in two phases:

- Phase 1: Deployment within the National Capital District (NCD)
- Phase 2: Expansion to cover the entire country

Enforcement and Compliance

NICTA continues to enforce compliance with ICT regulatory requirements across the sector. During the reporting period, several cases of radio frequency interference were reported, primarily arising from:

- Illegal signal booster installations, and
- Broadcast transmitter operations

Warning notices were issued to alleged offenders to deter the use and importation of non-type approved equipment.

Monitoring of Satellite Internet Equipment

The importation of Starlink terminals increased significantly during the year. NICTA worked closely with PNG Customs and Post PNG to monitor entry points and postal facilities to prevent the unauthorized importation of such equipment.

As at the end of the reporting period:

- 128 terminals had been confiscated and retained by NICTA;
- 15 terminals were returned to owners upon request.

NICTA continues to closely monitor this matter to ensure compliance with national telecommunications regulations.

ECONOMICS, CONSUMER & INTERNATIONAL AFFAIRS

Economic regulation of the industry, enhancing and promoting consumer welfare and encouraging responsible use of ICT services remains a key component of NICTA's functions to ensure the competition and efficiency goals under the NICT Act are met.

Economic Regulation

In administering Parts VI and VII of the NICT Act on wholesale and retail regulation, the policy framework of the Act envisages that the primary driver of economic progress and development of the sector will be through the dynamics of competitive markets. However, not all desired outcomes have been realized. Therefore, specific regulations are required to ensure that market failure and anti-competitive behavior are corrected through the imposition of wholesale and retail regulations, such as wholesale declarations and retail determinations provided for in the Act.

Mobile Number Portability

Mobile Number Portability (MNP) is an ICT service that allows mobile phone users to retain their phone numbers when switching from one mobile network operator to another. It empowers consumers to change their service provider without the inconvenience of changing their phone number. Numbers are vital for resources to be accessed by users, and porting is the only mechanism to facilitate switching between networks or operators whilst maintaining the phone number.

The MNP process began in 2017 and has involved significant technical, regulatory, and operational complexities. In 2023, work commenced on the MNP Business Rule, which serves as the manual for porting. In 2025, the Consultations was completed and the Response to Comments Report was published on NICTA's website. The first phase of public consultation, focused on establishing technical, business rules, and regulatory foundation. The second phase expanded on the first phase in defining detailed parameters and functional requirements.

The MNP Project is in its final stages, NICTA is finalizing the Cost-Benefit Analysis (CBA) and preparing the final report for the ICT Minister, who must decide on whether to implement MNP under the Act. MNP in Papua New Guinea will enhance competition among service providers, leading to better prices and improved services for consumers. It will also allow users to retain their existing numbers when switching networks, fostering increased customer choice and satisfaction. Additionally, MNP can attract new entrants to the market, promoting innovation and expanding digital access across the country.

Infrastructure Sharing

Infrastructure sharing is part of the broader policy goal to promote effective competition and reduce the cost of deploying telecommunications infrastructure efficiently. The anticipated outcome of this initiative is lower costs of telecommunications and ICT services, thereby contributing to the broader goal of affordability for the people of PNG.

NICTA continues to advocate and encourage voluntary sharing between the mobile network operators (MNO), seeing the mnos entering commercial arrangements to share infrastructure. A notable highlight is the general agreement within the industry on the need to collocate where possible, and the ongoing discussions between the mnos represent a positive step toward achieving the benefits of infrastructure sharing.

By fostering collaboration and encouraging voluntary agreements between operators, the initiative aligns with the government's broader goals of promoting competition and ensuring affordable and accessible telecommunications services for all Papua New Guineans.

Annual ICT Statistics Report

NICTA has been working on the 2025 ICT Statistic Report (ICTSR). This report contains ICT Economic Indicators such as sector investment, employment, subscription and penetration. Further, the report discusses mobile coverage, traffic, revenue, quality of service, tariffs and affordability of service and comparison between different ICT service providers.

The contents of the ICTSR will be based on the reports received using the Annual Data Collection Rule 2014. While key challenges in sourcing data on time using this annual data collection rule and the constrained in ensuring quality in the data collection process, NICTA has placed immense efforts to deliver the ICTSR by the end of the year, 2025.

NICTA continues to encourage all licensees including telecommunications operators, mnos, broadcasters and internet service providers, to provide requested information in a timely manner.

NICTA Integrated Database Project

The Integrated Database Project is an important effort to bring together telecommunications datasets that are currently kept in silos across different departments and systems within NICTA. The goal is to store everything in one central location to make it easier to access, manage, and use.

Through the Data Collection Rule, ICT operators were supplying information to NICTA. However, it has not been efficient and user-friendly to use excel spreadsheets to store data as there has been data loss experienced and poor quality of data.

The database integration project seeks to cure this by creating a system to integrate all the datasets. NICTA is confident that this new system will positively transform NICTA's data management.

NICTA is looking forward to completing this project in 2025 for the benefit of all stakeholders that rely on ICT data.

Domestic Mobile Termination Access Services (Voice) (wholesale rates changed between operators)

NICTA has regulatory powers under Part VI of the Act to intervene in wholesale markets. Between 2012–2014 and 2018–2020, NICTA exercised these powers, resulting in a significant reduction in Mobile Termination Rates (mtrs) — from 26 toea per minute in 2011 to 8 toea per minute in 2020. These reductions were achieved through commercial negotiations under regulatory supervision, which saw the wholesale mobile termination rates on average decline by about 11% each year, up to 2020, since 2011.

In late 2023, based on NICTA's recommendation, the Minister declared mobile and fixed termination services as regulated services resulting in the Wholesale Service Declaration No. 1 of 2023. This was followed in 2025 by the Retail Service Determination No. 1, requiring Digicel to ensure that any difference between on-net and off-net retail pricing does not exceed the applicable Mobile or Fixed termination rate.

Domestic Mobile Termination Access Services (SMS) (wholesale rates changed between operators)

SMS termination rates were also reduced significantly over the 2011–2020 period, falling from 5 toea to 3 toea per SMS through a mix of regulation and industry agreement. Based on the commercially set agreements by the operators, the SMS termination access rate between each operator ranged from 1 toea to 5 toea per SMS.

Domestic Fixed Termination Access Services (Voice)

Fixed voice termination access services is a declared service in the Wholesale Service Declaration No. 1 of 2023. The declaration requires compliance with pricing principles and fair access obligations.

Operators continue to set fixed termination rates through commercial negotiation, subject to NICTA's oversight. Telikom remained the primary operator providing fixed services within the domestic network and terminates calls on its Fixed Network at 8 toea per minute.

SMS (Short Message Service)

SMS rates, both wholesale and retail, did not change in 2025. Despite growing popularity of alternative messaging platforms and Over-The-Top (OTT) services, SMS remained an integral communication service for many users in Papua New Guinea. Consequently, operators kept pricing relatively unchanged, focusing on enhancing service reliability and coverage to sustain consumer demand.

Wholesale Fixed Broadband Access Rates (IPLC Circuits)

The wholesale market for fixed broadband access, particularly IPLC circuits, exhibited discernible adjustments in pricing structures and in total bandwidth capacity during 2025. Dataco significantly increased bandwidth capacity from 10Gbps to 200Gbps to meet growing demand for reliable connectivity. In January 2025, IPLC service prices for PPC-1 and CS2 were reduced by over 30%, aligning with the demand surge in capacity requirements and addressing market demand effectively.

This approach aims to stimulate broader adoption of high-speed internet solutions and to support digitalization initiatives across various sectors.

Retail Mobile Subscribers and Penetration Rate

The mobile ICT industry in PNG experienced consistent and accelerating growth between 2020 and 2025. The period was marked by significant market changes, improved affordability, and expanded infrastructure coverage. The mobile sector will continue to be a critical enabler of economic participation, service delivery, and digital inclusion across PNG. Continued investment in rural network rollout, handset affordability, and digital public infrastructure is essential to maintain this momentum.

Mobile Subscription and Growth Table & Graphs

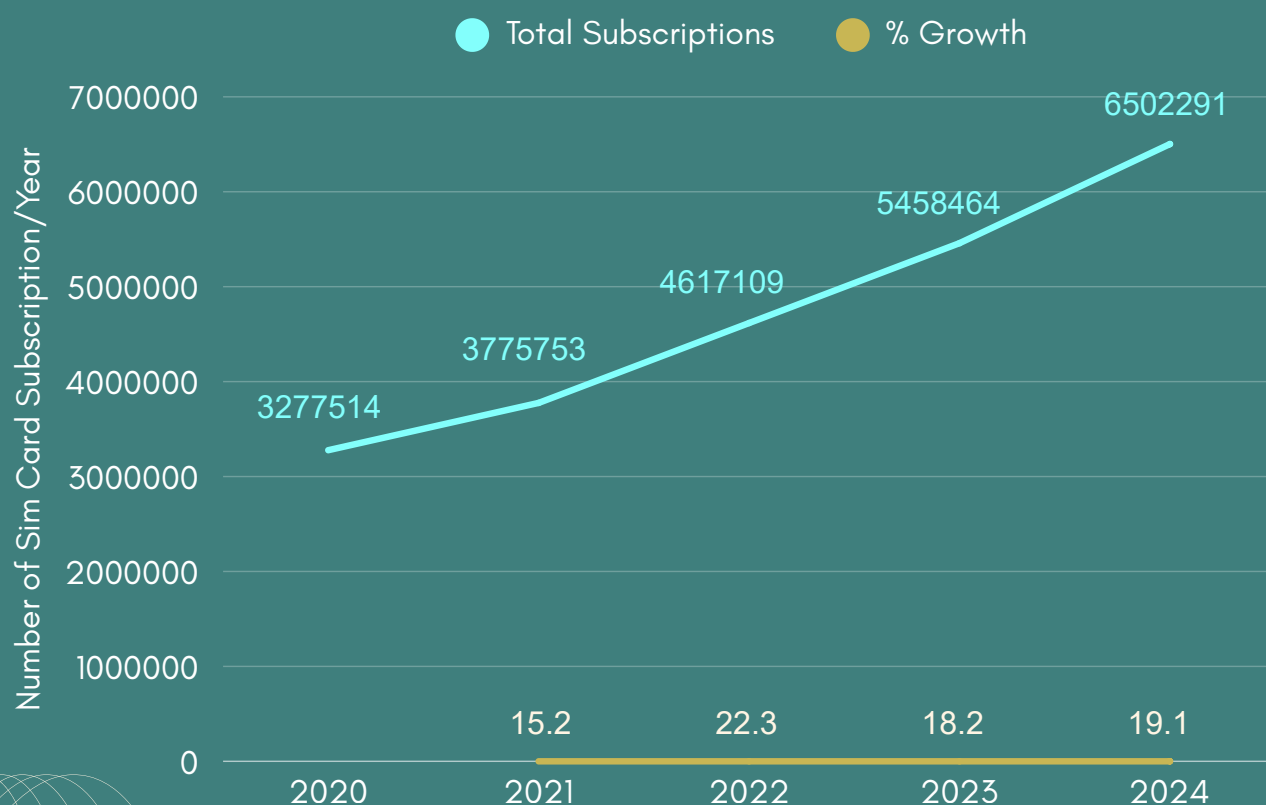
Year	Total Mobile Subscriptions	% Growth
2020	3,277,514	—
2021	3,775,753	5.2%
2022	4,617,109	22.3%
2023	5,458,464	18.2%
2025	6,502,291	19.1%

Mobile Subscribers as percentage of the total Population[1]

Year	Total Population	Total Mobile Subscriptions	Percentage of Subscription
2020	9539711	3,277,514	34%
2021	9840089	3,775,753	38%
2022	10150947	4,617,109	45%
2023	10638488	5,458,464	51%
2025	10724556	6,502,291	61%

[1] Source: PNG National Statistics Office (NSO) Census Data – 2011

Mobile Sim Card Subscription and Growth Rate (%) 2020 – 2025

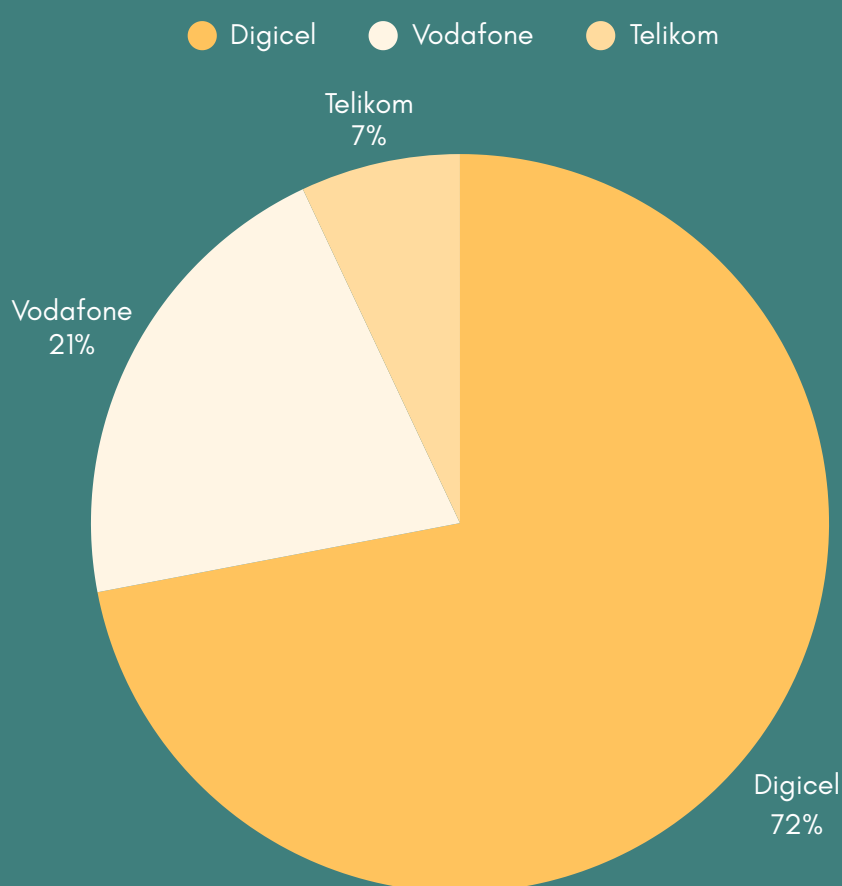


2020 – 2021 - Mobile Subscription grew moderately due to increased digital demand during the COVID-19 pandemic, wider adoption of 3G/4G services in urban centers, and SIM card registration enforcement by NICTA.

2021 – 2022 - A significant increase in subscriptions driven by Vodafone PNG's market entry in April 2022, network infrastructure expansion, and enhanced public awareness of mobile services.

2022 – 2023 - Growth remained strong but slowed due to early market saturation (Mature) in urban areas, inactive SIM card rationalization (Deactivation), and infrastructure challenges in remote areas.

2023 - 2025 - Highest growth recorded, attributed to Vodafone's rural expansion, rising mobile financial services, government-led digital initiatives and increase in young people oriented to mobile phone use.



Retail Mobile Voices & Retail SMS Rates

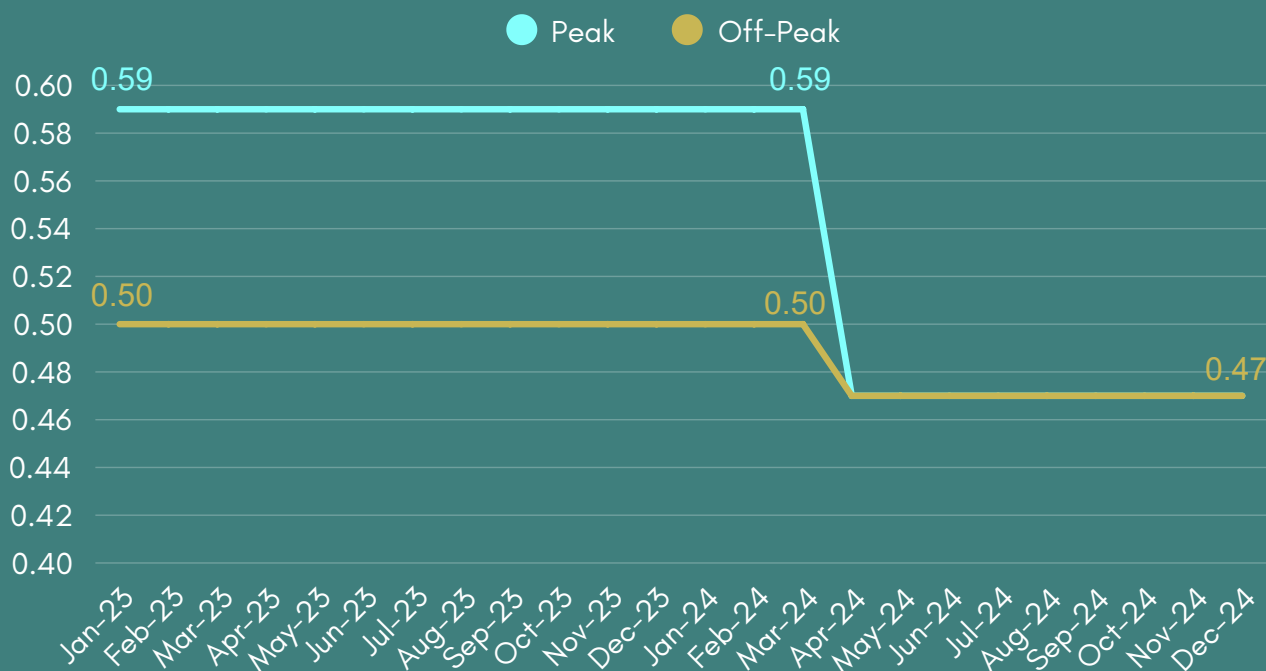
Retail pricing for mobile voice services and SMS remained unchanged in 2023 across all operators.

In 2025, NICTA released Retail Service Determination No. 1 of 2025 which targeted Digicel's voice and SMS services. Prior to the gazettal of the Retail Service Determination (RSD), Digicel's Fixed Voice Off-Net retail price showed an increase of 53% in the Peak rate. In April 2025, when the RSD was published, it was observed that Digicel made a price reduction of its Fixed Voice Off-Net Peak price of 3%. During the same month, Digicel also reduced its Fixed Voice Off-Net Off-Peak voice prices by 20%. Digicel's Fixed Voice Off-Net for both the Peak and Off-Peak hours remain constant

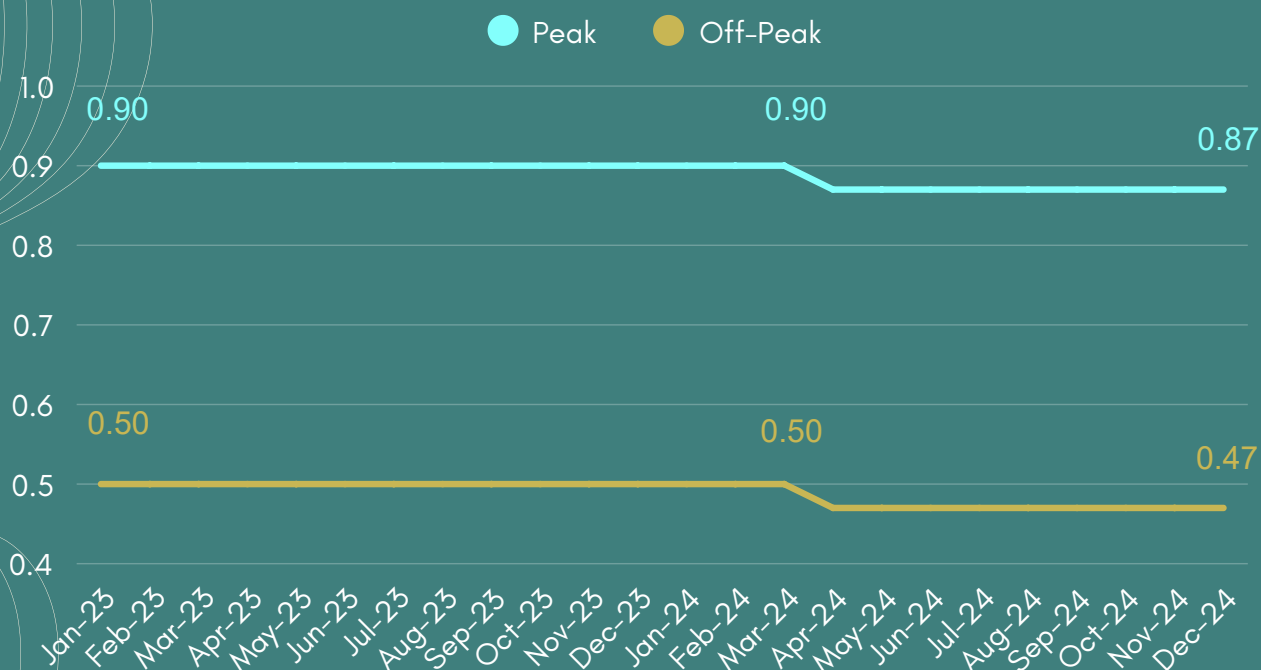
up to December 2025. When the RSD came into effect in May 2025, Digicel did not undertake any price changes and prices remained the same up to December 2025.

Retail Service Determination No. 1 of 2025 requires Digicel to ensure that any difference between on-net and off-net retail pricing does not exceed the applicable Mobile or Fixed termination rate.

Digicel Fixed Voice Off-Net Retail Prices 2023 - 2025



Digicel Mobile Voice Off-Net Retail Prices 2023 - 2025

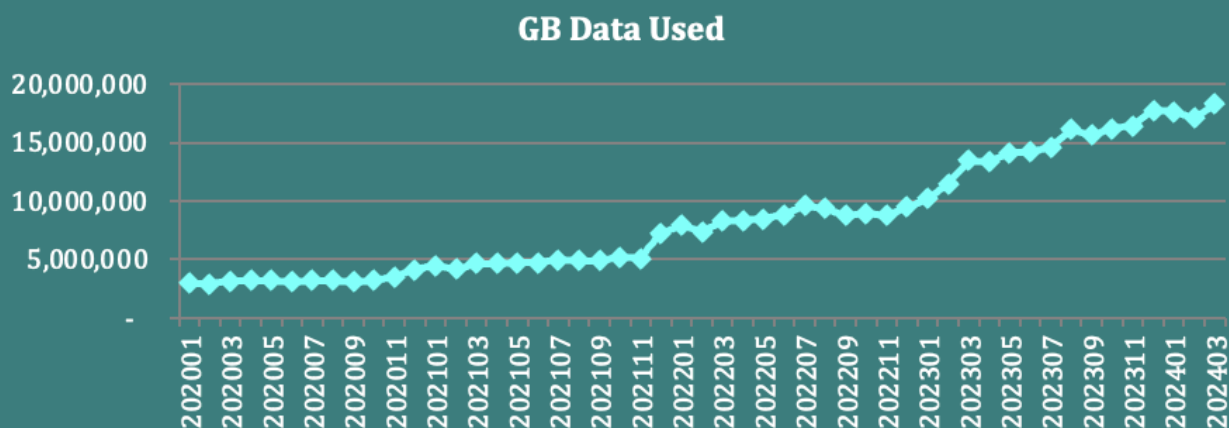
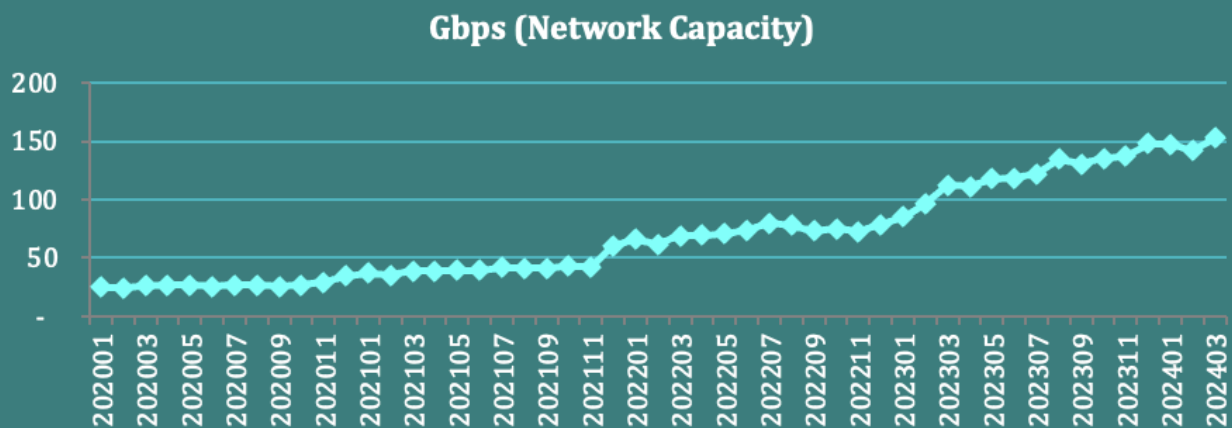


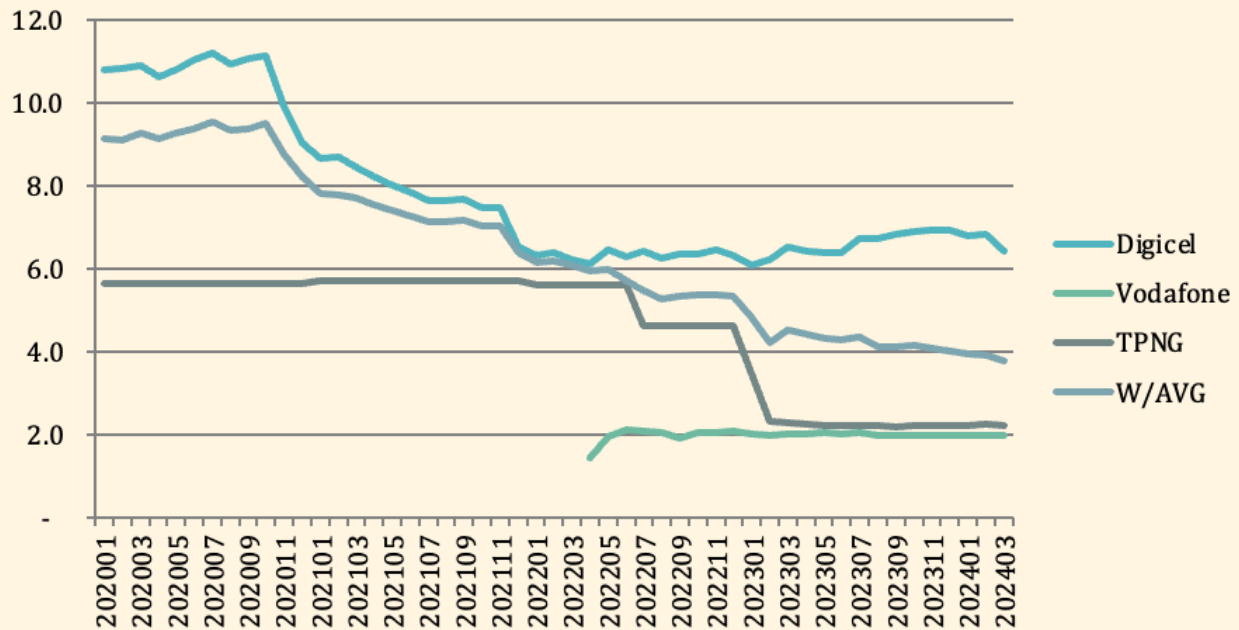
Operators continued to bundle voice and SMS packages with data plans, catering to diverse consumer preferences and usage patterns. This bundling strategy, coupled with periodic promotional offers, contributed to maintaining price competitiveness while ensuring service differentiation in the retail segment.

Retail Mobile Data

Based on aggregate real data from each operator and each plan sold, consumers currently buy around 10 million GB of data per month. Total mobile data usage in PNG is estimated at around 150 Gbps of capacity.

With the addition of fixed internet and satellite services, it is estimated that total Internet Usage in PNG is around 180-200 Gbps.





Public Inquiries, Consultations and Investigations

One of NICTA's most established tools for understanding industry and public requirements and expectations is conducting public inquiries and public consultations concerning markets where there are issues, such as perceived market failure, that may benefit from regulatory intervention.

There may be various reasons for market failure, such as, the absence of multiple players, imbalance of market shares or abuse of dominance. Any kind of market intervention must be geared toward improving the market conditions for the long-term benefit of consumers. In 2025, NICTA conducted six (6) public inquiries and consultations and four (4) major investigations into spectrum interference incidents.

A full listing of all public consultations, inquiries and investigations is provided in Annex E.

Declarations

The NICT Act 2009 provides for declarations in relation to wholesale access services that satisfy competition and other criteria. A declaration enables NICTA to regulate services. Several wholesale services were declared in the past.

Domestic Mobile and Fixed Terminating Access Services Wholesale Services

In October 2022, NICTA commenced a public inquiry into the potential declaration of the Domestic Mobile and Fixed Terminating Access Services (DM & FTAS) in the Wholesale Services Market.

The DM & FTAS are wholesale interconnection services provided by both mobile and fixed network operators to other operators. The operators enable the transfer of calls between its subscribers on different networks and are commonly referred to as Interconnection Services.

The Inquiry concluded that all fixed and mobile network operators have exclusive control over access to all calls received on their networks. This control gives the operators significant market power, allowing these operators to set prices for these services with minimal competitive pressure. Based on the inquiry findings, NICTA made a recommendation to the Minister to declare these interconnection services and bring them under regulatory oversight on pricing and non-pricing terms of these services.

Towards the end of 2023, NICTA declared the mobile and fixed termination access services under the declaration Wholesale Service Declaration No. 1 of 2023.

Retail Services Determination

A Retail Services Determination (RSD) is an instrument made by the Minister based on the recommendation of NICTA to enable regulation of retail services in a retail market. The RSD, on-net and off-net prices differentials regulation for retail services was first applied to Digicel Limited in 2012 due to its dominance on retail voice telephony services. Following the expiry of that determination in 2017, NICTA again recommended constraining the extent of the differentials between Digicel on-net and off-net rates. The recommendation was not accepted by the Minister.

In 2023, NICTA conducted a public inquiry into mobile retail rates subsequently resulting in the reduction of off-net price of Digicel's mobile price discrimination to zero. The rate was then reduced to no more than the interconnection rate. Which means, Digicel's price difference between its on-net off-net rates cannot be more than the mobile terminate rate. The objective of this determination is to encourage competition and affordability of voice service for consumers. This applies only to the standard voice call service.

The public inquiry was completed in October 2023. The resulting RSD was declared on 15 April 2025 and came into effect on 15 May 2025.

Consumer Affairs

ICT Consumer Protection Framework

NICTA initiated development of a consumer protection framework in 2025, setting the foundation for ensuring fairness, safeguarding consumer rights, and fostering trust for consumers in an ever-evolving ICT landscape. Administering this consumer protection framework remains a key priority for NICTA.

The framework involves reviewing and updating existing regulatory instruments, establishing minimum standards for retail service providers, developing an effective system for handling consumer complaints, and monitoring ICT licensees to ensure compliance with their regulatory obligations. NICTA is actively and continuously working on revising and enhancing these regulations to better meet current industry needs and future challenges.

Consumer Awareness

NICTA continued its commitment to ensuring cyber safety and security awareness by educating the public on potential and existing threats, cyber hygiene and the importance of responsible behavior online.

With increasing mobile internet penetration, end users are faced with constant challenges related to cybercrime. The greatest of these challenges is that existing legal frameworks are not sufficient to address technological advancements such as artificial intelligence creating opportunities for exploitation. NICTA conducts annual cyber awareness programs in partnership with key government agencies such as the Department of ICT, industry and civil society groups.

National Cyber Security Awareness Month

National Cybersecurity Awareness Month is dedicated for the public and private sectors to work together to raise awareness about the importance of cybersecurity. Over the years it has grown into a collaborative effort between government and industry to enhance cybersecurity awareness, encourage actions by the public to reduce online risk, and generate discussion on cyber threats on a national and global scale.

Throughout October 2025, NICTA, in partnership with the Department of ICT and the National Broadcasting Corporation (NBC) facilitated various commemorative activities in observance of the annual theme 'Secure Our World'. Key activities during the campaign included Press Release by the Minister for ICT, Hon. Timothy Masiu as well as making available public resources on best practice and tips for staying secure online.

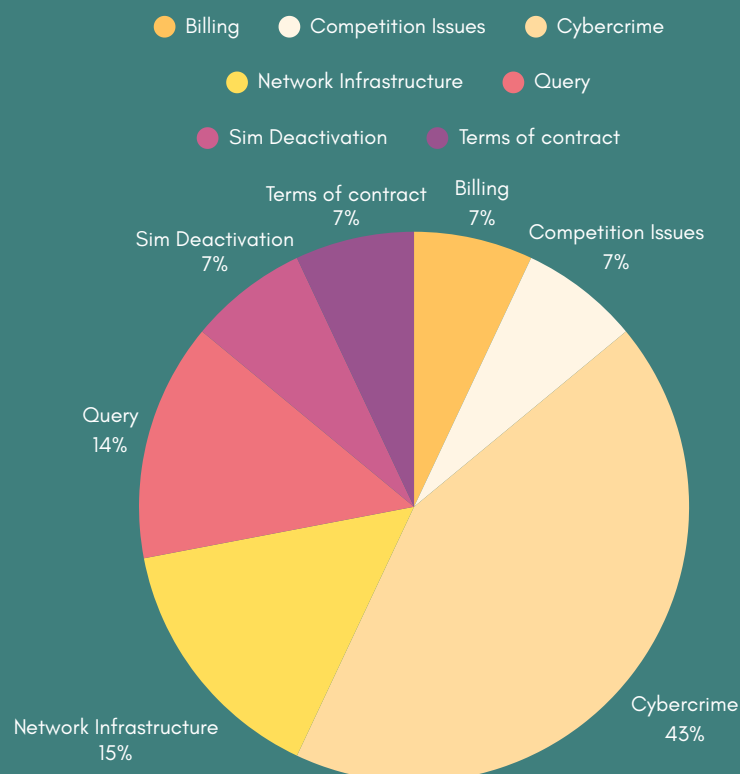
Consumer Complaints

Complaints provide insight into issues affecting consumers whilst also identifying potential breaches of the Act and its subordinate instruments. The Act empowers NICTA to intervene in complaints against licensees who may be in breach of their license terms and conditions, the Act or any mandatory instruments. The issue of cybercrime remains a challenge for the greater populace. Whilst cybercrime related complaints are referred to the Royal PNG Constabulary for investigation and necessary action, such complaints issues also inform the Branch's advocacy initiatives which aim to help shape positive end user behavior and online practices.

The CAB has also capitalized on opportunities through stakeholder collaboration to strengthen the role of consumer protection. The primary enabler in this being the establishment of Memorandums of Understanding (MoU) with key partners in consumer protection including ICCG, with the aim to enhance working relationships with other regulators or agencies responsible for aspects of consumer protection in the digital space.

Category	No. of Complaints
Billing	1
Competition Issues	1
Cybercrime	6
Network Infrastructure	2
Query	2
SIM Deactivation	1
Terms of Contract	1
Total Complaints	14

Complaint Statistic, 2025



In recent years, a wide variety of new consumer-related issues and concerns have arisen in relation to the increasing presence of ICT services in the lives of PNG citizens. These growing concerns involve costs, marketing, deceptive practices, fair and equitable treatment, customer privacy, protection from abuse, and ability to resolve complaints, among other issues. The Branch therefore has undertaken to update and expand the Consumer Protection Rule 2014 to address these and related issues in support of consumer interests in the ICT sector. The work on this continued through the latter part of 2025 and will be completed in 2025.

Consumer Complaints Management System

NICTA embarked on developing a Consumer Complaints Management Guideline setting out escalation procedures for consumer redress. Depending on the nature of the complaint, the process involves early resolution, internal investigations and external referrals.

The proposed guideline provides a structured approach for processing and resolving consumer grievances within the industry, emphasizing key elements such as accessibility, timeliness, and transparency. This initiative is part of broader efforts to review and update existing regulatory instruments. The draft guideline is currently being prepared and will be opened for public consultation in 2025.

International Affairs, Engagements and Partnerships

NICTA's international engagement efforts, foster strategic partnerships, manages administration of bilateral and multilateral treaties, membership and affiliations. These responsibilities align with Section 9(h) of the NICT Act which is one of the 13 key functions of the Act and are given prominence in the Corporate Plan 2020 – 2025.

This necessitates active collaboration with international regulators from advanced economies, as well as engagement with leading institutions such as the United Nations' International Telecommunication Union (ITU), the Asia-Pacific Telecommunity (APT), and the APEC Telecommunications and Information Working Group (TELWG), among others. Such partnerships are crucial to ensuring that NICTA remains at the forefront of global ICT regulation.

Some highlights of the tasks undertaken in 2025 are detailed below.

· Pacific ICT Dialogue – The Lagatoi Declaration

Papua New Guinea (PNG) has taken a leadership role in this initiative, positioning itself as a regional hub for ICT innovation and cooperation. The Minister of ICT, Honourable Timothy Masiu is the Chair of the Pacific Ministerial Dialogue. NICTA through the CEO is serving as the Chair of the Senior Officials of ICT.

The Lagatoi Declaration is a landmark regional commitment among Pacific Island nations to strengthen digital connectivity, promote sustainable ICT development, and foster regional cooperation in the Pacific. Initiated in 2023, the Declaration was motivated by the need to address common challenges such as limited infrastructure, digital inequality, and cybersecurity threats, especially in small island nations. It aims to accelerate digital transformation, improve access to vital services, and build resilient ICT ecosystems across the region.

The Declaration underscores the importance of regional partnership, with Pacific nations working together to share knowledge, resources, and infrastructure. It also emphasizes sustainable development, disaster resilience, and the protection of digital ecosystems.

The current status of the Lagatoi Declaration involves ongoing implementation of regional projects, capacity-building programs, and infrastructure investments. Members are actively engaging in collaborative efforts to achieve the objectives outlined in the Declaration, with PNG championing these efforts in leading regional forums. Overall, the Lagatoi Declaration signifies a unified Pacific commitment to embracing digital opportunities while fostering resilience and inclusive growth.

In 2025, the Strategic Plan was finalized by the Senior Officials which was reported to the Pacific Leaders Forum in Tonga by the PNG delegation headed by the Honorable Prime Minister James Marape.

- **APEC: APEC ICT Skills Framework Implementation Project**

The APEC ICT Skills Framework Implementation Project is a self-funded APEC project by PNG. This project is important because of the positive impact on the cross-border movement of ICT-skilled employees who may be able to find jobs within APEC economies. NICTA staff concluded the preparatory work in 2025 and began work on the implementation of the project with the introduction of initial three to four ICT courses under Skills for Information Age (SFIA) in early 2026 by our stakeholder universities.

- **International Telecommunication Union - Telecommunication Standardization Assembly (WTSA-24)**

The WTSA-24 was held from October 15 to 24, 2025, in New Delhi, India. The event was pivotal in shaping the future of global telecommunications and ICT standards. The ITU organized the global event to bring together member states, industry leaders, and experts to set the agenda for the ITU Telecommunication Standardization Sector (ITU-T) for the next four years. Key activities included adopting resolutions on emerging technologies like 5G, AI, IoT, and green ICTs, promoting global interoperability, and revising study group structures to address industry challenges.

WTSA-24 also highlighted the importance of using ICTs to advance the UN Sustainable Development Goals (SDGs), with a focus on inclusive participation and collaborative policymaking. PNG was represented by NICTA.

- **Asia-Pacific Telecommunity - The 24th APT Policy and Regulatory Forum (PRF-24) and Management Committee**

The APT is international organization consisting of over 30 Member Governments and over 50 telecommunications operators in the Asia Pacific region. NICTA is currently one of the Vice-Chairs of the APT.

One of the important APT events in 2025 attended by NICTA, was the PRF-24 held in Chiang Mai, Thailand from July 16 to 18, 2025. The forum focused on the five strategic pillars of APT's Strategic Plan for 2025-2026 and featured high-level dialogue among ministers and senior officials, a regulators' roundtable, and business dialogues addressing technology foresight and 6G/IMT-2030.

In this meeting NICTA through the CEO was appointed as the Chairman of the APT Preparatory Group for the 2025 ITU World Telecommunications Development Conference. This is a significant achievement for NICTA and PNG as it not only recognizes PNGs capacity and but signifies PNGs active and constructive engagement with partners at the regional and global stage in the ICT sector.

NICTA also participated in the APT Management Committee in November 2025 which approved the APT Work Program and Budget for 2025. PNG receives a lot of support from APT and ITU through technical assistance, human capacity development and training programs.

- **Partnerships**

In 2025 continued working with international and regional counterparts, to set the benchmark in ICT regulatory excellence in the world. PNG as a member of ITU continues to work in close collaboration to domesticate international best practices to develop ICT industry in PNG. In collaboration with these organisations to advance these ideals, some of the projects being domesticated are:

- APT International Collaborative Research (CI) on Early Warning Systems (EWS) in PNG
- develop the Internet of Things (IoT) and Artificial Intelligence (AI) Regulatory Framework
- ICT for Climate Action in Papua New Guinea
- Migration from Analogue to Digital Broadcasting TV Services
- Digital Transformation Initiative for SMEs
- ICT-Based Initiatives for E-Health and Humanitarian Assistance
- E-Waste and Green ICT Regulatory Framework

MoUs with International Partners

NICTA continues to partner with international agencies to harness international best practices and regulatory excellence to support regulation in PNG. In 2025, NICTA began discussions for a MoU with the Australia Media and Communications Authority (ACMA) with the intention to build capacity especially for new NICTA staff through secondment to ACMA.

NICTA also commence similar arrangements with the Telecommunications Authority of Fiji.

- **MoU between NICTA and USAID DCCP, Pacific Activity**

NICTA signed an MoU with USAID Digital Connectivity and Connectivity Program (DCCP) in late 2025. The DCCP was launched in 2018 to address the challenges of ensuring digital transformation is secure, inclusive, and open. It focuses on expanding secure internet access in emerging markets, promoting policies for reliable digital infrastructure, increasing U.S. ICT exports, and fostering global cybersecurity best practices.

- **ITU-Sanctioned International Days**

NICTA in collaboration with other government agencies and NGOs celebrated the following ITU events:

- Safer Internet Day (Supported by ITU) on 6 February 2025
- World Radio Day (Co-promoted by ITU and UNESCO) on 13 February 2025
- International Girls in ICT Day on 29 April 2025
- World Telecommunication and Information Society Day (WTISD) on 17 May 2025

UNIVERSAL ACCESS AND SERVICES

NICTA administers the Universal Access and Service regime (UAS) under Part V of the Act. NICTA imposes a revenue-related levy on operator licensees to fund projects that promote the long-term economic and social development of PNG.

The UAS Fund is used to improve ICT infrastructure and services, particularly for rural communities in PNG. In recent years projects have been targeted at providing service to unserved or underserved areas.

UAS Board

The UAS Board, as established under Section 91, of the Act, is supported by a Secretariat, with staff drawn from NICTA. The Board is independent of NICTA. The functions of the UAS Board are to research and give advice to the ICT Minister on matters related to universal access and service. It is also required to develop and receive UAS project proposals from stakeholders and submit them to the Minister for approval. The members of the UAS Board are the Chairman of the NICTA Board, Secretary Department of Information and Communications Technology (ex-officio), Secretary for Department of Finance (ex-officio), Secretary for Department of National Planning and Monitoring (ex-officio) and a private sector representative.

Approved UAS 2025 Projects

The 2025 Projects were developed in accordance with the UAS Strategic Plan 2023-2027.

Projects earmarked for 2025 were approved by the Minister for ICT on the 5th January 2025. The 2025 projects as shared in this Report, are linked to the new UAS Strategic Plan 2023-2027.

In alignment with the Government's Medium Term Development Plan of 2023-2027, all projects address both the supply and demand side of the ICT sector. It is envisaged that, through effective partnership, all projects will be completed as planned.

Projects Highlights

The project highlights reported here include approved projects from 2025 and projects approved in previous years.

- **2025 - Mobile Broadband (Greenfield) – K8M**

Bids were received for the mobile greenfield projects for 2025. This is a significant milestone compared to previous years when no bids were received for various reasons. The tender evaluation has been completed and is pending award by the National Procurement Commission (NPC).

- **2025 - Connect the Airstrips – K0.87M**

In partnership with the Rural Airstrip Agency (RAA) two remote airstrips are currently under construction and are earmarked to be connected through the fixed broadband services. NICTA will deploy the fixed broadband services once the airstrips have been completed.

- **2025 – Connect the schools – K4.158M**

One of the key dependencies for this project is the readiness of the recipient schools for NICTA to install ICT infrastructure.

Several selected schools finally confirmed readiness towards the end of 2025 which allowed the procurement process to begin.

Of the 19 schools committed, 7 have been awarded to local contractors, 7 in the procurement phase and the remaining 5 are yet to be procured.

- **2025 - Radio Broadcasting – K2.6M**

This project is targeted at extending coverage to 4 districts that are currently without any radio broadcasting signal. The tender evaluation has been completed and is pending award by the NPC.

- **2023 – Radio Broadcasting – K2M**

The radio broadcasting contract was awarded to the National Broadcasting Commission (NBC) for the provision of radio broadcasting services in the following 4 districts; Central Bougainville, Talasea, Mendi, and Popondetta.

- **Flexible Open and Distance Education (FODE) Project**

The FODE project is a key high-impact project that NICTA through the UAS has engaged in. In partnership with the Department of Education (DoE), the project aims to fully digitize all FODE syllabuses and for online access by students all over the country. The project is the first of its kind and NICTA is thrilled to have sponsored the project.

This project is in line with the Government's "Leave No One Behind" policy. A Memorandum of Agreement (MoA) was signed on September 2023 to commence the project. A local software company Reelae Limited was engaged to digitize the school materials and build an online learning platform.

Under this partnership, grades 7 to 10 FODE subjects will be fully digitalized and made available online. To date, grades 10, 8 and 7 have been completed and are now online, grade 9 subjects will be completed by mid 2025.

It is envisaged that this online initiative will have a significant impact on students and teachers alike nationwide. Even the remotest schools can still access these materials, provided there is internet connectivity.

UAS Fund and Levy Collection (2016-2023)

The levy recovery initiative, resulted in much needed improvement in collections over the past 4 years, with over 70% of outstanding levies successfully recovered. Several operators, particularly those owned by the Government, have committed to settling their outstanding UAS levies through scheduled installment payments. NICTA remains committed to ensuring compliance with these agreements by conducting regular follow-ups and engaging in meetings with individual operators as part of the debt recovery process. The UAS Trust Fund balances have seen significant growth over the last 4 years, as a direct result of our persistent collection efforts. While most operators have

been compliant, there are a few operators who continue to lag behind in meeting their obligations. NICTA will ensure compliance in all cases.

Audits for the UAS Fund

In 2025, NICTA engaged an independent accounting firm to prepare financial statements covering the years 2017 to 2023. This process is nearing completion, and NICTA has begun coordinating with the Auditor General's Office to initiate an external audit of the UAS Fund. Plans are underway to ensure the audit is completed by mid-2025, and then published.

Mobile Service Coverage Update

Mobile services play a vital role in advancing Papua New Guinea's universal connectivity agenda. The objective is to expand the reach of advanced broadband wireless mobile communication services, such as 3G/HSPA+, 4G/LTE, or other cutting-edge systems, to as many areas of the country as possible. This aims to provide citizens with reliable, high-quality access to the Internet and modern mobile applications.

In 2025, Digicel, Telikom, and Vodafone continued to upgrade their networks and expand the reach of their cellular mobile services. Mobile coverage, in terms of technology, is constantly evolving to meet market demands, competition, and technological advancements. NICTA remains committed to this agenda in the coming year.

CORPORATE SERVICES

The Corporate Services Department consists of four branches; Human Resources, Finance, Properties and Administration, and Information Technology. Currently top on its' list of work priorities is facilitating the implementation of NICTA's Corporate Plan 2021-2025, that concludes this year 2025 and is due for renewal. Each branch is delivering on its Action Items under the plan, some of which are highlighted below – namely, those actions that are likely to have the greatest impact on growth of the organisation and maintaining its effectiveness as the nations' ICT Regulator.

Human Resources Branch

NICTA currently has 96 full time staff. About 90% are stationed at HQ, Port Moresby while the remaining 10% are stationed at the Momase, Highlands and New Guinea Islands regional offices. Staffing comprises of the core engineering & resource planning staff, licensing and enforcement staff, the economic, consumer and international affairs staff, the universal access and Office of CEO staff, and the support staff of corporate services. By 2025, NICTA will also have staff in the areas of digital services, media regulation and emerging technology research.

Staff Training and Development

Given the rapid changes in technology and the dynamic nature of the ICT industry, NICTA has an adequate training policy to ensure staff are continuously trained and appropriately upskilled deliver on the functions of NICTA. The NICTA Training and Development Policy 2013 permits both short- and long-term training, providing an opportunity for eligible staff to attain new certification and or higher qualifications in areas lacking capacity. The training needs for 2025 were identified through the prior year's staff performance appraisal process and implemented accordingly. A total of 25 staff underwent training in 2025.

In addition, important policy work on staff development and welfare initiated and progressed in 2025 are as follows:

- **NICTA Terms & Conditions of Employment 2012**

In addition to adhering to the General Orders issued by the Department of Personnel Management, the NICT Act 2009 empowers the NICTA Board to establish comparative terms and conditions of employment. Given the passage of time since 2012, Management commenced work on a number of improvements that would be considered by the NICTA Board in 2025. The improved terms and conditions of employment are continuously aimed at attracting and retaining highly specialized talent from the ICT industry, ensuring NICTA remains well-staffed to meet its organizational objectives.

The comprehensive review, amongst other things, focused on alignment with industry standards and enhanced employee satisfaction and retention. As of the end of 2025, the review process is approximately 95% complete and is projected to conclude in the first half of 2025.

- **Retrenchment and Retirement Package policy**

Since its establishment in 2010, NICTA's workforce has gradually aged, necessitating a structured approach to workforce planning. As part of its ongoing efforts to optimize workforce demographics and ensure sustainable succession planning, NICTA has implemented a Retrenchment and Retirement Package Policy 2025 to facilitate the orderly exit of aging and medically unfit employees while creating opportunities for new and younger talent.

In 2025, NICTA formally commenced the retrenchment process for aging staff, with 11 employees successfully retrenched and their benefits fully disbursed.

This policy aligns with NICTA's strategic objective of gradually reducing the average workforce age from its current 40 years to an optimal 35 years. By implementing this initiative, NICTA aims to enhance workforce efficiency, inject fresh talent into the organization, and maintain a balanced workforce structure that supports both institutional knowledge retention and future growth.

- **Restructure Updates**

As part of NICTA's restructuring efforts under the Corporate Plan 2021–2025, a comprehensive Job Evaluation (JE) process was conducted across all new and existing positions to ensure an optimized and transparent workforce framework. The HAY job evaluation process was utilized as it is being done for all government departments.

The final JE report is scheduled for CEO and NICTA Board endorsement by first quarter of 2025 and followed soon after by full implementation of the new structure superseding the old.

In parallel, NICTA has made significant progress in recruitment, successfully filling 75% of newly created positions, along with existing roles, to strengthen organizational capacity. These efforts reinforce operational efficiency, workforce alignment, and talent development, positioning NICTA for sustained growth and strategic execution.

- **Graduate Development Policy 2025**

NICTA has historically recruited graduates to fill entry-level roles; however, to enhance talent acquisition and structured career development, a more systematic Graduate Development Program (GDP) has been established. This program is designed to attract, develop, and retain top-tier graduates from universities, ensuring a continuous pipeline of skilled professionals who can seamlessly transition into junior-level positions within the organization.

The Graduate Development Policy was formally approved by the NICTA Board in 2023, with implementation scheduled for 2025. As such, NICTA commenced the program in the last quarter of 2025 by advertising graduate positions, targeting exceptional candidates in key disciplines relevant to the organization's needs. The recruitment process is currently underway, and the first cohort of graduates under the policy is set to commence in the first quarter of 2025.

By aligning with private-sector best practices, the GDP aims to provide structured career pathways, mentorship, and hands-on learning experiences, preparing graduates for various roles within NICTA.

Girls in ICT (GICT) Tertiary Scholarship Program

We are pleased to report on the continued success of the Girls in ICT (GICT) Tertiary Scholarship, an academic scholarship program fully funded by NICTA. Launched in 2013, with actual implementation commenced in 2016, the program has since played a pivotal role in supporting and empowering young women in Papua New Guinea to pursue careers in STEM (Science, Technology, Engineering, and Mathematics).

This initiative aligns with the government's broader vision of gender inclusivity in national development and further supports the International Telecommunication Union's (ITU) global objective of increasing female participation in STEM fields. As PNG's representative to the ITU, NICTA remains committed to fostering gender equality in the ICT sector through targeted educational opportunities.

The scholarship covers tuition fees, boarding and lodging, stationary allowance including a laptop and external hard drive, fortnightly stipend and travel expense for the duration of the program.

From 2016 to 2025, NICTA has so far sponsored a total of 36 scholars. Fifteen (15) have already graduated and are working in the ICT field, four (4) more will graduate in 2025 (having completed studies at the end of 2025), while the rest are working through their first to third years. A small number have failed to maintain their scholarship. The 36 scholars represent a total investment by NICTA to date of just under K3 million.

• Finance Branch

NICTA continues to ensure prudent management of its finances as per the NICT Act 2009 and PFMA 1995, and applying the best accounting practices and standards consistent with the Audit Act 1989.

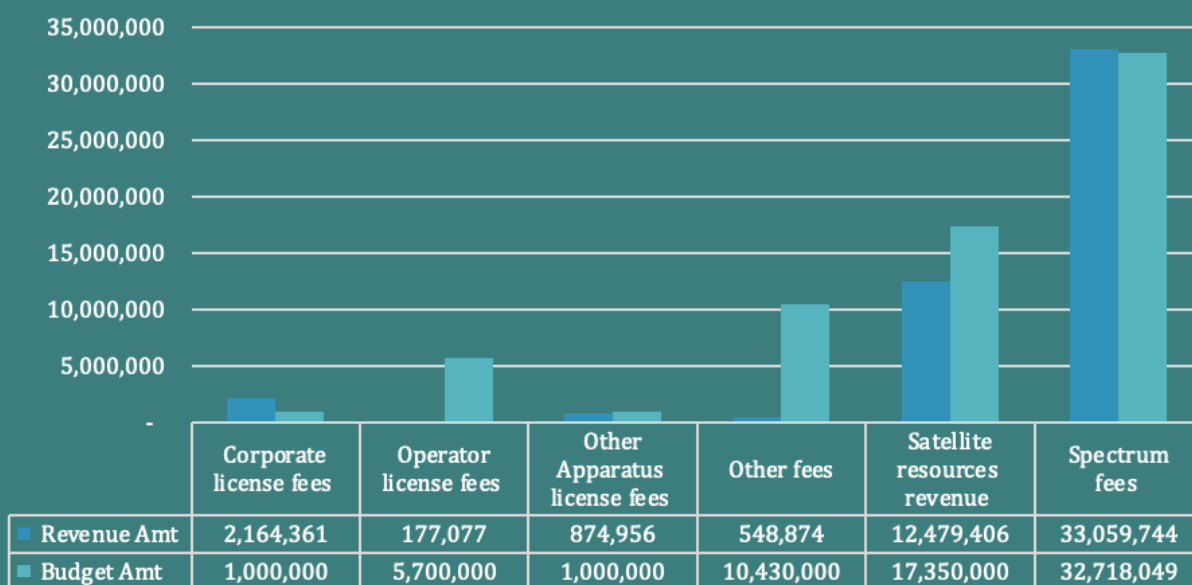
This section provides a high-level financial position as at December 31, 2025, beginning with the following summary:

- Total Revenue generated for the year-to-date period ending 31 Dec 2025 was K49.3 million
- Total Expenditure for the period including NTRA settled was K46.1 million
- The Expenditure was absorbed into two main categories: Operational costs (K21.8 million), staff and staff related costs (K20.8 million). NTRA portion settled at K3.5 million.
- Capital Expenditure for the period to 31 Dec 2025 was K1.9 million.
- Overall spending was within budget
- Net Surplus for the period to 31 Dec 2025 was K3.6 million.

Revenue and Expenditure as at 31 Dec 2025

REVENUE	K49,304,418
OPERATIONAL EXPENDITURE	K21,803,735
STAFF & STAFF RELATED COSTS	K20,846,621
NTR portion settled	K3,532,266
OPERATING PROFIT	K3,121,796
OTHER INCOME	K528,206
NET SURPLUS	K3,650,002

Revenue Analysis



The graph below illustrates the budgeted annual revenue against revenue generated for the period ended 31 Dec 2025

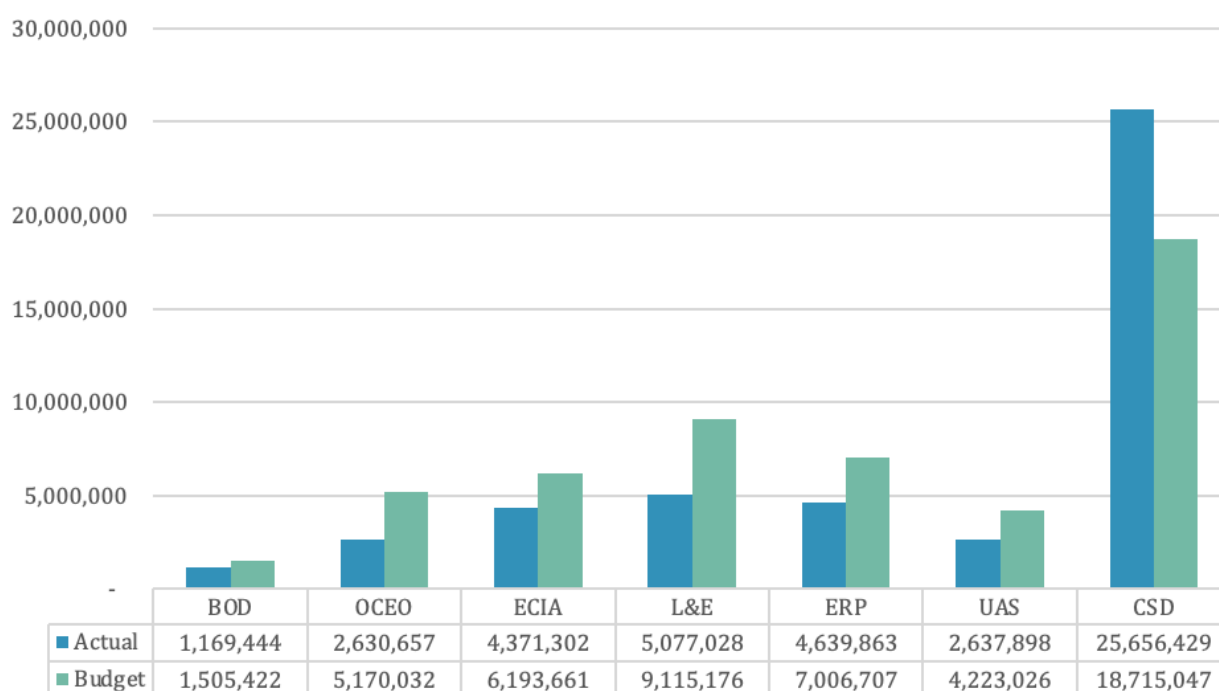
The budgeted revenue against the actual revenue collected reflects 28% of revenue behind budget which was collected as at 31 Dec 2025 mainly coming from Operator license fees at K177k against budget at K5.7m; Other Fees (mainly from inspection fees and numbering fees with actual total received at K345k against budget set at K10.2m). There was a reforecast for numbering fees down to K500k for FY24. Also contributing was Satellite resources revenue fees actual received at K12.4m against budget set at K17.3m.

Expenditure Analysis

Operational Expenditure

The total year to date expenditure for the period ending 31 Dec 2025 was K46.1 million. The break-up of the expenditure by departments is summarized below in Graph 1.2. The graph shows that Operational spending by each Department was within their respective allocated budget except CSD exceeding budget mainly due to incurring the NTRA portion paid which was not budgeted for along with other miscellaneous expenses captured for the other departments.

Departmental Expenditure



Capital Expenditure

A total of K1.9m has been expended as at 31 Dec 2025. The break-up of the expenditure by departments is summarized below in the following graph (Graph 1.3).[1]

BOD – Board of Directors

OCEO – Office of CEO

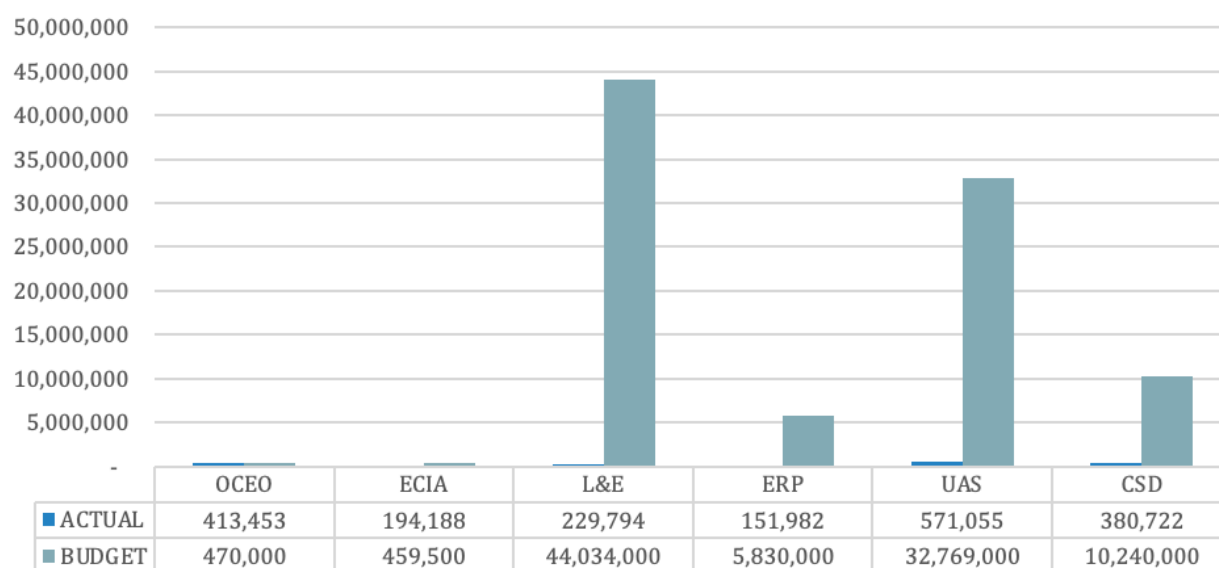
ECIA – Economics Consumer and International Affairs

L&E – Licensing and Enforcement

UAS – Universal Access and Service

CSD – Corporate Services Department

Capital Expenditure by Department



The graph above shows that Capital spending by each Department was within its respective allocated budget as at 31 Dec 2025, as depicted by the actual expended per department. The total CAPEX budget was K94 million and only K1.9m was expended. Below budget capital cost was mainly due to continuous slow progress on the UAS projects and the delay on the Gateway Monitoring project with Engineering & Resource Planning; along with the deferral of planning and building projects with Corporate Services. This should see a change with the Remote Spectrum Monitoring project now awarded to R&S and payment of circa K10m targeted to settle within the first quarter of FY2025.

Properties & Admin Branch

The NICTA Home Ownership Scheme (HOS) is consistent with government policy for providing affordable housing for all citizens residing and working in urban centers. Administered by the Properties & Admin Branch, it continues to significantly contribute to the welfare of our staff by facilitating home ownership. Established during and carried forward from the Pangtel era (predecessor of NICTA), the scheme has successfully assisted over 80 employees to date.

2025 Highlights

The Home Ownership Scheme introduced three new participants in 2025, bringing the total to eight active projects. This addition reflects the continued interest and commitment to enabling NICTA employees to become homeowners, ensuring their stability and engagement with the organization. In the Office of the CEO, a male staff (Mr. Billy Oa) has successfully purchased customary land at Taurama, fully utilizing his NICTA Suspensory Loan. The construction of his home is halfway through, with significant progress made on critical structural elements such as excavation, post setting, and the completion of the floor framing and roofing.

In the Engineering & Resource Planning Department, another male staff (Mr. Maxwell Badiu) is nearing the completion of his house and land package at Kennedy Estate, Grand Eden. The project is in its final stages, with the Certificate of Occupancy expected to be issued soon.

In the Licensing & Enforcement Department, still another male staff (Mr. Gibson Tito) has finalized his housing project at Malolo Estate, which began in 2023. This comprehensive project involved the acquisition of land and construction overseen by a qualified contractor (EMCO Ltd). The home is now complete, with all other services' approvals in place and just awaiting the issuance of the Certificate of Occupancy for the staff to move in.

The Home Ownership Scheme has strategically invested approximately K5.4 million over the years. This substantial financial commitment underscores NICTA's dedication to improving the welfare of its employees by enabling affordable and sustainable homeownership solutions. In the long term, this initiative not only supports our employees secure a significant personal asset but ensures job satisfaction and employee retention for NICTA.

Looking into 2025, NICTA is preparing to expand the Home Ownership Scheme by fully implementing the '8mile' project – that is the housing development of forty-seven (47) new lots whilst temporarily suspending open market purchases. This new endeavour aims to sustain the momentum of the scheme by offering additional homeownership opportunities to staff that have yet to benefit.

UAS – Universal Access and Service

CSD – Corporate Services Department

Information Technology

As part of NICTA's commitment to Government Digital Transformation, several key IT initiatives were undertaken in 2025 to enhance operational efficiency, cybersecurity, and digital service delivery.

NICTA has successfully migrated to Amazon Web Services (AWS) under the management of the Department of Information and Communications Technology (DICT). This transition aligns with the government's cloud-first strategy, ensuring greater security, scalability, and resilience of digital services. The redelegation of the NICTA domain (nicta.gov.pg) and its associated websites has been completed, with ongoing work to migrate additional platforms, including ta.nicta.gov.pg and uas.nicta.gov.pg, to AWS.

The implementation of Microsoft 365 commenced in December 2025 and will continue into 2025. This transition is designed to modernize communication and collaboration tools, improving productivity and operational efficiency across the organization.

NICTA continues to support and facilitate the PNG Neutral Internet Exchange Point (PNGIX), which is managed by the Technical Working Group comprising licensed Internet Service Providers (ISPs). ISPs are encouraged to leverage the IXP to enhance domestic traffic routing and improve internet performance within Papua New Guinea. This translates to improved internet speeds and user experience on various enabled devices.

In the area of cybersecurity, NICTA remains committed to strengthening PNG's national cybersecurity capabilities through PNG Computer Emergency Response Team or PNGCERT, which is housed within NICTA. To further enhance cyber resilience and digital security operations, a Digital Services branch was established with planned dedicated staff in 2025 focused on improving PNGCERT's overall operational activities.

These initiatives demonstrate NICTA's strategic focus on digital transformation, cybersecurity, and infrastructure modernization, ensuring a robust and future-ready ICT ecosystem not only for herself but the country as a whole.

ANNEX A NICTA OFFICES

HEADQUARTERS

Punaha ICT Haus
Cnr. Frangipani Street and Croton Street
Section 40, Lot 19 & 20
Hohola, PORT MORESBY, NCD
Telephone: 675 3033200
<https://www.nicta.gov.pg>

MOMASE OFFICE

Morobe Haus, Second Floor
3rd Street, Lae City
LAE 411,
Morobe Province
Telephone: 471 7231

HIGHLANDS OFFICE

Gabina Haus, First Floor
Section 5, Allotment 8, Unit 5
Mt. Hagen Drive
MT. HAGEN, Western Highlands Province
Tel. 542 2434

ISLANDS

Relocating to Buka, Autonomous Region of Bougainville

ANNEX B AUTHORITY OF MEMBERS AND MEETINGS

As of 31st December 2025, the Authority comprised the Chairman, one non-executive Member and the Chief Executive Officer ex-officio.

Section 39(1)(b) of the National ICT Act requires NICTA to report the details of any disclosures, made under subsection 25(1)(b) of the National ICT Act, of any direct or indirect financial interest that an Authority Member had in any matter that was considered by NICTA during 2025. No such disclosures were made during 2025 in specific relation to specific board meeting agendas except for external affiliations for records purposes.

Authority member	No. of meetings attended	Disclosures
Brian Riches, Chairman	5	Nil
Charles Chew, Non-Executive Member and Independent Expert	3	Nil
John Cholai, Non-Executive Member (term ended 28 August 2025)	3	Nil
Kila Gulo Vui, Chief Executive Officer (ended 27 October 2025)	4	Nil
Polume Lume, Acting Chief Executive Officer (28 October 2025 – 28 January 2026)	1	Nil

ANNEX C STAFFING INFORMATION

Staffing profile as of 31st December 2025

Departments	Male	Female	Total
Office of the Chief Executive Officer	4	4	8
Corporate Services Department	15	11	26
Economics, Consumer and International Affairs	8	6	14
Licensing and Enforcement	19	6	25
Engineering and Resources Planning	15	1	16
Universal Access and Services Secretariat	3	4	7
Grand Totals	64	32	96

ANNEX D LICENCES

Individual Network Licenses current as of 31st December 2025

Licence no.	Licensee	Date of issue
OPNL11-0003	Digicel (PNG) Limited	Jul 1, 2021
OPNL11-0005	Media Niugini Ltd t/a EMTV	Jul 1, 2021
OPNL11-006	PNG FM Ltd	Aug 11, 2011
OPNL11-0008	Kalang Advertising Limited trading as FM 100	Aug 29, 2011
OPNL11-0012	Tolec Electronics Limited	Aug 29, 2021
OPNL11-0013	National Broadcasting Corporation	Apr 13, 2022
OPNL11-0014	Global Internet Limited	Mar 21, 2022
OPNL11-0015	Datec (PNG) Limited	Oct 22, 2021
OPNL11-0019	Comserv (PNG) Limited	Mar 15, 2022
OPNL12-0028	Niugini Comtech	Jul 12, 2022
OPNL12-0031	PNG Dataco Limited	Oct 26, 2022
OPNL12-0032	NISMS (PNG) Limited trading as Wanples Wireless	Oct 26, 2022
OPNL13-0038	Click Pacific Limited	Jun 19, 2023
OPNL13-0039	Kumul Communications Limited	May 24, 2023
OPNL14-0056	Foodmart Limited trading as Mynet	Oct 17, 2025
OPNL15-0057	Johns Foundation Incorporation	Oct 16, 2015

OPNL15-0058	Niugini Communications Networks Ltd t/a Voice of Huli FM Radio	Oct 16, 2015
OPNL15-0059	TE (PNG) Limited	Oct 16, 2015
OPNL15-0060	PTKF Limited	Oct 26, 2015
OPNL16-0061	KPT Networks Limited	Feb 12, 2016
OPNL16-0062	Next International Limited	Feb 12, 2016
OPNL16-0063	Telkonek Pacific Limited	Feb 12, 2016
OPNL16-0064	Emstret Holdings Limited	May 6, 2016
OPNL16-0065	Heavy Equipment Repairs Limited - Goroka	Jun 24, 2016
OPNL16-0066	Kinect Limited	Aug 26, 2016
OPNL16-0067	Wia Rural Communications Limited	Aug 26, 2016
OPNL16-0068	ABS Global Satellite Limited	Dec 16, 2016
OPNL16-0069	Excite Limited	Dec 16, 2016
OPNL17-0070	GIT Limited	Feb 17, 2017
OPNL17-0071	Jiwaka Development Corporation Limited	May 12, 2017
OPNL17-0072	PELD Information and Energy Services	May 12, 2017
OPNL17-0074	PNG Nambawan Trophy Limited	Nov 21, 2017
OPNL17-0075	Lait Haus - PNG Limited	Nov 21, 2017
OPNL18-0076	Raffcu Resources Limited	Mar 9, 2018
OPNL18-0077	Sprint Networks Limited	Jun 19, 2018
OPNL18-0078	East Coast NetLink Limited	Nov 29, 2018
OPNL18-0079	e-CoNeXT Limited	Nov 29, 2018

OPNL18-0080	Digitec Communication Limited	Dec 18, 2018
OPNL19-0081	WR Carpenters Retail & Property Limited trading as Daltron	Jan 29, 2019
OPNL19-0082	Digitec ICT Limited	Jan 1, 2019
OPNL19-0083	Alotau Enterprises Limited	Jul 18, 2019
OPNL19-0084	Genesis Communications PNG Limited	Jul 18, 2019
OPNL19-0085	Astrolab Limited	Jul 24, 2019
OPNL19-0086	National Sports Trust Limited	Jul 24, 2019
OPNL19-0087	Lotic Bige Limited	Aug 21, 2019
OPNL20-0088	Nascom Communications Limited	Jun 24, 2020
OPNL20-0089	Delin Systems Limited	Jun 24, 2020
OPNL20-0090	ShellNet Limited	Jun 24, 2020
OPNL20-0091	Harley Darby Consulting Limited	Jun 24, 2020
OPNL20-0092	You Fu Tech Limited	Sep 10, 2020
OPNL21-0093	Speedcast (PNG) Limited	Mar 19, 2021
OPNL21-0094	LinkOnet Limited	Jun 24, 2021
OPNL21-0095	Norsta Limited	Jun 28, 2021
OPNL21-0096	2K Internet Services	Sep 28, 2021
OPNL21-0097	PNG Christian Media Network Television	Sep 24, 2021
OPNL21-0098	NeXTGen Technology Limited	Nov 18, 2021
OPNL21-0099	Wintop Investments Limited	Nov 18, 2021
OPNL22-0101	Yalasi Coms Services	Feb 18, 2022

OPNL22-0102	Spectratel PNG Limited	Feb 18, 2022
OPNL22-0103	Telikom Limited	Jun 1, 2022
OPNL22-0104	Agtech Solutions Limited	Dec 16, 2022
OPNL22-0105	Mbale Power Ltd t/a Mbale Communications	Dec 16, 2022
OPNL22-0106	OF Communications	Dec 16, 2022
OPNL22-0107	NGIP Agmark Limited	Dec 16, 2022
OPNL23-0108	Bikpla.Net (PNG) Limited	Mar 21, 2023
OPNL23-0109	Riel Technologies Limited	Mar 21, 2023
OPNL23-0110	LORENGAU TOWN WARDS DEVELOPMENT SERVICES LIMITED	Oct 25, 2023
OPNL24-0111	Puluk PNG Limited	Mar 11, 2025
OPNL24-0112	2U Networks Limited	May 23, 2025
OPNL24-0113	Garamut Connect Limited	Jun 3, 2025

Individual Network Licenses that expired as of 31st December 2025

Licence no.	Licensee	Date of issue	Expiry date
OPNL14-0047	Interchange (PNG) Limited	14th March 2014	13th March 2025
OPNL14-0048	Capiz Enterprises Limited	14th March 2014	13th March 2025
OPNL14-0049	World & Beyond Media Network Limited	14th March 2014	13th March 2025
OPNL14-0050	Quinto Electronics Limited	14th March 2014	13th March 2025
OPNL14-0051	Alotau Cable Television	14th March 2014	13th March 2025
OPNL14-0052	Fiji TV (PNG) Limited	14th March 2014	13th March 2025
OPNL14-0055	Morning PNG Limited	14th March 2014	13th March 2025

Individual Network Gateway Services Licenses current as of 31st December 2025

Licence no.	Licensee	Date of issue
OPGL11-0002	Digicel (PNG) Limited	Jul 1, 2021
OPGL12-0003	Datec (PNG) Limited	Apr 13, 2022
OPGL12-0006	Global Internet Limited	Apr 13, 2022
OPGL12-0011	PNG Dataco Limited	Oct 26, 2022
OPGL13-0013	Kumul Communications Limited	May 24, 2023
OPGL13-0016	NISMS (PNG) Limited trading as Wanples Wireless	Aug 16, 2023
OPGL15-0021	TE (PNG) Limited	Oct 16, 2015
OPGL15-0022	PTKF Limited	Oct 26, 2015
OPGL16-0023	Next International Limited	Feb 12, 2016
OPGL16-0024	Telkonek Pacific Limited	Feb 12, 2016
OPGL16-0025	Emstret Holdings Limited	May 6, 2016
OPGL16-0026	Niugini Infocom Limited	Jun 24, 2016
OPGL16-0027	Wia Rural Communications Limited	Aug 26, 2016
OPGL16-0028	Click Pacific Limited	Dec 16, 2016
OPGL16-0029	ABS Global Satellite Limited	Dec 16, 2016
OPGL16-0030	Excite Limited	Dec 16, 2016
OPGL17-0031	PELD Information and Energy Services	May 12, 2017
OPGL18-0033	Raffcu Resources Limited	Mar 9, 2018
OPGL18-0034	Sprint Networks Limited	Jun 19, 2018

OPGL18-0035	East Coast NetLink Limited	Nov 29, 2018
OPGL18-0036	e-CoNeXT Limited	Nov 29, 2018
OPGL18-0037	Digitec Communications Limited	Dec 18, 2018
OPGL19-0038	Digitec ICT Limited	Jan 1, 2019
OPGL19-0039	Genesis Communications PNG Limited	Jul 18, 2019
OPGL19-0040	Astrolab Limited	Jul 24, 2019
OPGL19-0041	Lotic Bige Limited	Aug 21, 2019
OPGL20-0042	Nascom Communications Limited	Jun 24, 2020
OPGL20-0043	ShellNet Limited	Jun 24, 2020
OPGL20-0044	Harley Darby Consulting Limited	Jun 24, 2020
OPGL21-0045	Speedcast PNG Limited	Mar 19, 2021
OPGL21-0046	Norsta Limited	Jun 28, 2021
OPGL21-0047	2K Internet Services	Sep 28, 2021
OPGL21-0048	NeXTGen Technology Limited	Nov 18, 2021
OPGL22-0050	Telikom Limited	Jun 1, 2022
OPGL22-0051	Agtech Solutions Limited	Dec 16, 2022
OPGL22-0052	Mbale Power Limited t/a Mbale Communications	Dec 16, 2022
OPGL23-0053	Riel Technologies Limited	Mar 21, 2023
OPGL24-0054	Puluk PNG Limited	Mar 11, 2025
OPGL24-0056	Bikpla.Net (PNG) Limited	May 23, 2025
OPGL24-0056	Garamut Connect Limited	Jun 3, 2025

Individual Network Gateway Services license that expired as of 31st December 2025

Licence no.	Licensee	Date of issue	Expiry date
OPGL14-0020	Interchange (PNG) Limited	14th March 2014	13th March 2025

Individual Applications Licenses current as of 31st December 2025

Licence no.	Licensee	Date of issue
OPAL11-0003	Digicel (PNG) Limited	Jul 1, 2011
OPAL11-0006	Global Internet Limited	Jun 10, 2011
OPAL11-0007	Comserv (PNG) Limited	Mar 17, 2015
OPAL11-0011	Datec (PNG) Limited	Jun 20, 2011
OPAL12-0024	Niugini Comtech Limited	Jul 12, 2022
OPAL12-0027	NISMS (PNG) Limited trading as Wanples Wireless	Oct 26, 2022
OPAL13-0030	Kumul Communications Limited	May 24, 2023
OPAL14-0038	Foodmart Limited trading as Mynet	Oct 17, 2025
OPAL15-0040	TE (PNG) Limited	May 28, 2015
OPAL15-0041	On Track Solutions Limited	May 28, 2015
OPAL15-0042	PTKF Limited	Oct 26, 2015
OPAL16-0043	GIT Limited	Jan 29, 2016
OPAL16-0044	KPT Networks Limited	Feb 12, 2016
OPAL16-0045	Next International Limited	Feb 12, 2016
OPAL16-0046	Telkonek Pacific Limited	Feb 12, 2016
OPAL16-0047	Emstret Holdings Limited	May 6, 2016
OPAL16-0048	Kinect Limited	Aug 9, 2016

OPAL16-0049	Wia Rural Communications Limited	Aug 26, 2016
OPAL16-0050	Comsat Limited	Dec 8, 2016
OPAL16-0051	ABS Global Satellite Limited	Dec 16, 2016
OPAL16-0052	Excite Limited	Dec 16, 2016
OPAL17-0053	Click Pacific Limited	Apr 20, 2017
OPAL17-0054	PELD Information and Energy Services	May 12, 2017
OPAL17-0056	Mobiad Limited	Aug 9, 2017
OPAL17-0057	Inkshoppe Limited	Nov 21, 2017
OPAL17-0058	PNG Nambawan Trophy Limited	Nov 21, 2017
OPAL18-0059	Raffcu Resources Limited	Mar 9, 2018
OPAL18-0060	Asia Pacific Communication Specialist PNG Limited	Jun 19, 2018
OPAL18-0061	Sprint Networks Limited	Jun 19, 2018
OPAL18-0062	East Coast NetLink Limited	Nov 29, 2018
OPAL18-0063	e-CoNeXT Limited	Nov 29, 2018
OPAL18-0064	Digitec Communications Limited	Dec 18, 2018
OPAL19-0065	WR Carpenters Retail & Property Limited trading as Daltron	Jan 29, 2019
	Digitec ICT Limited	
OPAL19-0066	Alotau Enterprises Limited	Jan 1, 2019
OPAL19-0067	Genesis Communications Limited	Jul 18, 2019
OPAL19-0068	Astrolab Limited	Jul 18, 2019
OPAL19-0069	National Sports Trust Limited	Jul 24, 2019

OPAL19-0070	Lotic Bige Limited	Jul 24, 2019
OPAL19-0071	Media Niugini Limited trading as EMTV	Aug 21, 2019
OPAL20-0072	Akuron Hotspot Wifi Network	Feb 19, 2020
OPAL20-0073	Nascom Communications Limited	Feb 27, 2020
OPAL20-0074	J-Group Holdings Ltd trading as Octagon Secured Solutions Ltd	Jun 24, 2020
OPAL20-0075	ShellNet Limited	Jun 24, 2020
	Harley Darby Consulting Limited	
OPAL20-0076	You Fu Tech Limited	Jun 24, 2020
OPAL20-0077	SPEEDCAST PNG LIMITED	Jun 24, 2020
OPAL20-0078	NEXT TOWN TECHNOLOGY LIMITED	Sep 10, 2020
OPAL21-0079	LinkOnet LIMITED	Mar 19, 2021
OPAL21-0080	Norsta LIMITED	Apr 14, 2021
OPAL21-0081	2K INTERNET SERVICES	Jun 24, 2021
OPAL21-0082	NeXTGen Technology Limited	Jun 28, 2021
OPAL21-0083	WINTOP INVESTMENTS LIMITED	Sep 28, 2021
OPAL21-0084	QUADIMA HOLDINGS LIMITED	Nov 18, 2021
OPAL21-0085		Nov 18, 2021
OPAL22-0086		Feb 18, 2022
OPAL22-0088	YALASI COMS SERVICES	Feb 18, 2022
OPAL22-0089	SPECTRATEL PNG LIMITED	Feb 18, 2022
OPAL22-0090	TELIKOM LIMITED	Jun 1, 2022

OPAL22-0091	AGTECH SOLUTIONS LTD	Dec 16, 2022
OPAL 22-0092	Mbale Power Ltd t/a Mbale Communications	Dec 16, 2022
OPAL22-0093	OF Communications Ltd	Dec 16, 2022
OPAL22-0094	NGIP Agmark Limited	Dec 16, 2022
OPAL23-0095	Bikpla.Net (PNG) Limited	Mar 21, 2023
OPAL23-0096	Riel Technologies Limited	Mar 21, 2023
OPAL23-0097	LORENGAU TOWN WARDS DEVELOPMENT SERVICES Ltd	Oct 25, 2023
OPAL23-0098	Express Link	Oct 25, 2023
OPAL23-0099	Wisp Limited	Oct 25, 2023
OPAL23-0100	HAHR ENGINEERING LIMITED	Oct 25, 2023
OPAL24-0101	Wirespak	Mar 11, 2025
OPAL24-0102	Telco Pacific	Mar 11, 2025
OPAL24-0103	Wewak Music Centre Limited	Mar 11, 2025
OPAL24-0104	Click Pacific t/a LightSpeed	Mar 11, 2025
OPAL24-0105	U-Space Communications	Mar 11, 2025
OPAL24-0106	Puluk PNG Limited	Mar 11, 2025
OPAL24-0107	AB Networks Solutions	May 23, 2025
OPAL24-0108	Lextek Communications	May 23, 2025
OPAL24-0109	Ryno Tech Limited	May 23, 2025
OPAL24-0110	Make Tech Limited	May 23, 2025
OPAL24-0111	2U Networks Limited	May 23, 2025

OPAL24-0112	Garamut Connect Limited	Jun 3, 2025
OPAL24-0113	Ithro Technologies	Sep 25, 2025
OPAL24-0114	Jopha IT Limited	Sep 25, 2025
OPAL24-0115	Credi Mobile Limited	Oct 9, 2025
OPAL24-0116	Ellunet PNG Limited	Oct 9, 2025

Individual Application license that expired as of 31st December 2025

Licence no.	Licensee	Date of issue	Expiry date
OPAL14-0036	Siusoft Technologies Limited	14th March 2014	13th March 2025

Individual Content Licenses current as of 31st December 2025

Licence no.	Licensee	Date of issue
OPCL11-0001	Media Niugini Limited trading as EMTV	Jul 1, 2021
OPCL11-0002	Kalang Advertising Limited trading as FM 100	Aug 29, 2011
OPCL11-0003	PNG FM Limited trading as Nau FM	Aug 11, 2011
OPCL11-0004	PNG FM trading as Yumi FM	Aug 11, 2011
OPCL11-0008	Tolec Electronics Limited	May 6, 2016
OPCL11-0009	National Broadcasting Corporation (Kundu 1)	Apr 13, 2022
OPCL11-0010	National Broadcasting Corporation (Karai Service)	Apr 13, 2022
OPCL11-0011	NBC trading as Nationa TV Service - Kundu 2	Apr 13, 2022
OPCL12-0012	Digicel (PNG) Limited t/a TV WAN	Apr 13, 2022
OPCL12-0017	Niugini Comtech Limited	Jul 12, 2022

OPCL13-0024	Click Pacific Limited	Jun 19, 2023
OPCL13-0025	Kumul Communications Limited	May 24, 2023
OPCL15-0038	Johns Foundation Incorporation	Oct 16, 2015
OPCL15-0039	Papua New Guinea Christian Media Network TV	Oct 16, 2015
OPCL15-0040	Niugini Communications Networks Limited trading as Voice of Huli FM Radio Station	Oct 16, 2015
OPCL16-0041	Heavy Equipment Repairs Limited - Goroka	Jun 24, 2016
OPCL17-0042	Jiwaka Development Corporation Limited	May 12, 2017
OPCL18-0043	Raffcu Resources Limited	Mar 9, 2018
OPCL19-0044	D'Jest Investments Ltd trading as Tumbuna TV	Jul 18, 2019
OPCL19-0045	National Sports Trust Limited	Jul 24, 2019
OPCL22-0046	Telikom Limited	Jun 1, 2022

Individual Content Licenses that expired as of 31st December 2025

Licence no.	Licensee	Date of issue	Expiry date
OPCL14-0029	Capiz Enterprises Limited	14th March 2014	13th March 2025
OPCL14-0031	World & Beyond Media Network	14th March 2014	13th March 2025
OPCL14-0032	Alotau Cable Television	14th March 2014	13th March 2025
OPCL14-0033	Quinto Electronics Limited	14th March 2014	13th March 2025
OPCL14-0034	Fiji TV (PNG) Limited	14th March 2014	13th March 2025
OPCL14-0037	Morning PNG Limited	14th March 2014	13th March 2025

Class Licenses current as of 31st December 2025

Licence no.	Licensee	Licensee
CLR11-001	DHL EXPRESS (PNG) LTD	Apr 1, 2011
CLR11-002	COMPREHENSIVE NUCLEAR-TEST-BAN TREATY ORGANIZATION	Jun 17, 2011
CLR11-003	XSTRATA FRIEDA RIVER LIMITED	Jun 17, 2011
CLR11-004	SOUTH WEST AIR LTD	Jul 25, 2011
CLR11-005	AG INVESTMENT LIMITED	Jul 25, 2011
CLR11-006	GARAMUT ENTERPRISES LIMITED	Aug 11, 2011
CLR11-007	TALISMAN ENERGY NIUGINI LIMITED	Aug 12, 2011
CLR11-008	BANK OF SOUTH PACIFIC LIMITED	Aug 22, 2011
CLR11-010	ESSO HIGHLANDS LIMITED	Aug 22, 2011
CLR11-011	RADIO MARIA	Aug 22, 2011
CLR11-012	PACIFIC ADVENTIST UNIVERSITY	Aug 22, 2011
CLR11-013	CATHOLIC DIOCESE OF KEREMA	Aug 22, 2011
CLR11-014	CATHOLIC ARCHDIOCESE OF RABAU	Aug 22, 2011
CLR11-015	ST. MICHAELS CATHOLIC PARISH LORENGAU	Aug 22, 2011
CLR11-016	CATHOLIC DIOCESE OF BEREINA	Aug 22, 2011
CLR11-017	CATHOLIC BISHOPS CONFERENCE	Sep 22, 2011
CLR11-018	NABORS DRILLING INTERNATIONAL LIMITED	Sep 22, 2011
CLR11-019	PNG BIBLE CHURCH INC.	Sep 22, 2011
CLR11-020	PNG CUSTOMS	Dec 6, 2011
CLR11-021	TRINITY ELBE	Sep 26, 2011

CLR11-023	THEREE ANGELS BROADCASTING INC.	Oct 10, 2011
CLR11-024	PNGARNET	Oct 17, 2011
CLR11-025	CATHOLIC DIOCESE OF MT. HAGEN- TRINITY FM	Oct 17, 2011
CLR11-026	CATHOLIC DIOCESE OF LAE	Oct 17, 2011
CLR11-027	PNG UNION MISSION-SDA	Oct 24, 2011
CLR11-028	LIHIR CIVIL & CONSTRUCTION LIMITED	Nov 22, 2011
CLR11-029	THE CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS PNG TRUST	Nov 22, 2011
CLR11-030	PNG UNIVERSITY OF TECHNOLOGY - ELECTRONIC SERVICES UNIT	Dec 6, 2011
CLR12-031	OK TEDI MINING LIMITED	Jan 23, 2012
CLR12-032	PNG UNIVERSITY OF TECHNOLOGY	Mar 21, 2012
CLR12-033	SEETO KUI GROUP OF COMPANIES	Aug 28, 2012
CLR12-034	UNITED NATIONS DEVELOPMENT PROGRAM	Apr 17, 2012
CLR12-035	SCHLUMBERGER SEACO INC. (PNG BRANCH)	Aug 28, 2012
CLR13-036	HOMESTATE CO-OPERATION LIMITED	Jan 11, 2013
CLR13-037	SIMBERI GOLD COMPANY LIMITED	Aug 12, 2012
CLR13-038	OIL SEARCH LIMITED	Aug 28, 2012
CLR13-039	BARRICK NIUGINI LIMITED	Feb 20, 2013
CLR13-040	NEW TRIBES MISSION	Feb 20, 2013
CLR13-041	UNIVERSAL PROMOTIONS LIMITED	Mar 5, 2013
CLR13-042	UCB PNG TRADING AS LAIF FM	Mar 25, 2013

CLR13-043	BANK OF PNG	May 22, 2013
CLR13-044	PARKER DRILLING	Jul 3, 2013
CLR13-045	INSTITUTE OF BUSINESS STUDIES	Oct 18, 2013
CLR13-046	HELI NIUGINI LIMITED	Nov 19, 2013
CLR13-047	BIBLE FM INTERNATIONAL - KBBN	Nov 19, 2013
CLR14-048	YANDERA MINING COMPANY LTD (MARENGO MINING PNG LIMITED)	May 5, 2014
CLR14-049	GENERAL ASSET SERVICES LIMITED	May 5, 2014
CLR15-050	BAPTIST UNION OF PNG INCORPORATION	Mar 17, 2015
CLR15-051	EVANGELICAL LUTHERAN CHURCH OF PNG	May 4, 2015
CLR15-052	THE VOICE OF PETER TOROT ASSOCIATION INCORPORATION	May 4, 2015
CLR15-053	PNG NAMBAWAN TROPHY LIMITED	May 28, 2015
CLR15-054	CPP INTERNATIONAL PNG LIMITED	Jul 22, 2015
CLR15-055	HOPE CHANEL PNG	Jul 22, 2015
CLR15-056	RIGNET PTE LTD	Jul 22, 2015
CLR15-057	RADIO PLES LAIN	Jul 22, 2015
CLR15-058	WORLD BANK PNG	Jul 22, 2015
CLR16-059	1611 KJPM INC	Aug 9, 2016
CLR16-060	HARGY OIL PALM LIMITED	Aug 9, 2016
CLR16-061	NEW BRITAIN PALM OIL LIMITED	Aug 9, 2016
CLR16-062	PNG AIR SERVICES LIMITED	Nov 9, 2016

CLR16-063	RADIO DIWAI	Nov 9, 2016
CLR17-064	UNIVERSITY OF PAPUA NEW GUINEA	Feb 10, 2017
CLR17-065	THAT THEY MAY KNOW	Aug 9, 2017
CLR17-066	LIHIR GOLD MINE	Aug 9, 2017
CLR18-067	SUMMER INSTITUTE OF LINGUISTICS PNG	Nov 29, 2018
CLR18-068	CATHOLIC DIOCESE OF BOUGAINVILLE	Nov 29, 2018
CLR19-069	VITIS INDUSTRIES	Apr 2, 2019
CLR19-070	MABERLY FM LIMITED	Jul 18, 2019
CLR19-071	MADANG RESORT	Jul 18, 2019
CLR19-072	CHURCH OF THE FOUR-SQUARE GOSPEL	Oct 2, 2015
CLR20-073	MADANG STAR INTERNATIONAL HOTEL	Feb 19, 2020
CLR20-074	NATIONAL JUDICIARY STAFF SERVICES	Jun 24, 2020
CLR20-075	TUPIRA SURF CLUB	Aug 24, 2020
CLR20-076	2K MEDICAL CENTRE	Dec 8, 2020
CLR20-077	ANITUA LIMITED	Dec 8, 2020
CLR20-078	ROYAL PNG CONSTABULARY	Dec 8, 2020
CLR20-079	EXXONMOBIL PNG LIMITED	Dec 8, 2020
CLR20-080	THE BNG TRADING COMPANY LIMITED	Dec 8, 2020
CLR21-081	TEACHERS SAVINGS AND LOANS SOCIETY LIMITED	Mar 4, 2021
CLR21-082	K92 MINING LIMITED	Mar 4, 2021
CLR21-083	GREEN RIVER TRADERS trading as ABAU FM	Jun 3, 2021

CLR21-084	NATIONAL AIRPORTS CORPORATION	Sep 24, 2021
CLR21-085	GAZELLE INTERNATIONAL HOTEL	Nov 18, 2021
CLR22-086	PURE MANAGEMENT SERVICES	Feb 18, 2022
CLR22-087	KINA SECURITIES LIMITED	Jul 12, 2022
CLR23-088	MOTOR VEHICLE INSURANCE LIMITED	Oct 25, 2023
CLR24-089	REVIVAL CENTRES OF PAPUA NEW GUINEA	Mar 11, 2024
CLR24-090	NATIONAL BANKING CORPORATION LIMITED	Sep 25, 2024
CLR24-091	YWAM TRAINING PNG INC	Sep 25, 2024
CLR24-092	PACIFIC HELICOPTERS LIMITED	Sep 25, 2024

Spectrum Licenses current as of 31st December 2025

License no.	Licensee	Date of issue
[OPNL11-0003]	Digicel PNG Limited	Nov 2012
[OPNL22-0103]	Telikom Limited	Apr 2012
[OPNL18-0080]	Digitec Communications Limited t/a Vodafone PNG	Dec 2018
[OPNL21-0093]	Speedcast PNG Limited	Sep 2022
[OPNL14-0056]	FoodMart Limited t/a Mynet	Aug 2016
[CLR13-043]	Bank of PNG	Jun 2013
[CLR12-031]	Ok Tedi Mining Limited	Jun 2025

Apparatus Licenses

Service type	Apparatus type	No. of licences as of 31st December 2023	No. of licences as of 31st December 2025	No. of non-renewal Licences as of 31st December 2025	No. of cancelled Licences as of 31st December 2025
Fixed	Point-to-point (Duplex)	1218	1110	108	0
	Point-to-point station	9	5	4	0
	Point-to-multi-point station				
	Fixed Earth Station VSATS	588	498	76	14
Mobile	Aeronautical Station	7	7	0	0
	Limited Coast Station	23	32	0	0
	Land Mobile Station	154	150	4	0
	Base Station	64	74	0	0
	Corporate/Repeater Station	1083	1026	57	0
	Mobile Earth Station	119	81	38	0
	Handheld (Portable)	1431	1454	0	0
	Ship Station	216	295	0	0
	HF (Mobile/Fixed)	63	54	9	0

Broadcasting	AM radio broadcasting transmitter station	12	0	12	0
	FM radio broadcasting transmitter station	37	32	5	0
	Television broadcasting transmitter station	22	22	0	0
	Narrowcasting station (sound)				
	Narrow station (TV)	1	1	0	0
Amateur	Amateur station	16	11	5	0
Space	Space station				
Radio Dealer Full	N/A	16	10	6	0
Radio Dealer Limited	N/A	199	124	75	0
Certificate of Proficiency GMDSS		367	513	0	0
Certificate of Proficiency MROCP		141	112	29	0

Cabling Licenses current as of 31st December 2025

Licence no.	Licensee	Date of issue	Date of expiry
CAG-22-0001	Joeli Driso	Mar 2, 2022	Mar 2, 2025
CAG-22-0002	Pius Kijawur Amut	Mar 31, 2022	Mar 31, 2025
CAG-22-0003	Penias Wasiton	Apr 26, 2022	Apr 26, 2025
CAG-22-0004	Peter Bunbun	Apr 26, 2022	Apr 26, 2025
CAG-22-0005	Jonathan Plasabas	May 4, 2022	May 4, 2025
CAG-22-0007	Michael Ikilis	May 20, 2022	May 20, 2025
CAG-22-0008	Philip Norrie	Jun 2, 2022	Jun 2, 2025
CAG-22-0009	Camillus Awi Beeghai	Jun 23, 2022	Jun 23, 2025
CAG-19-0003	Jack Eliuda	Oct 24, 2022	Oct 24, 2025
CAG-19-0006	Blaise Toeni	Oct 24, 2022	Oct 24, 2025
CAG-22-0010	Graeme O'Flaherty	Oct 24, 2022	Oct 24, 2025
CAG-22-0011	Robin Huxley	Oct 24, 2022	Oct 24, 2025
CAG-22-0012	Rowen Kwache	Nov 1, 2022	Nov 1, 2025
CAG-22-0013	Ron Kerry	Nov 1, 2022	Nov 1, 2025
CAG-22-0014	Nicholas Kassman	Nov 10, 2022	Nov 10, 2025
CAG-22-0015	Rudolph Abraham	Nov 10, 2022	Nov 10, 2025
CAG-22-0016	Annie Seckry	Nov 23, 2022	Nov 23, 2025
CAG-22-0017	Emmanuel Marosi	Dec 6, 2022	Dec 6, 2025
CAG-23-0002	Kila Retu	Feb 10, 2023	Feb 10, 2026
CAG-23-0003	Micah Yanage	Feb 10, 2023	Feb 10, 2026
CAG-23-0004	Richard Norrie	Feb 10, 2023	Feb 10, 2026
CAG-23-0001	Mark Renshaw	Feb 20, 2023	Feb 28, 2026
CAG-23-0005	Peter Mekea	Mar 22, 2023	Mar 22, 2026
CAG-23-0006	Tom Frank Laka	Mar 22, 2023	Mar 22, 2026
CAG-23-0007	Lee Siri Loko	Mar 22, 2023	Mar 22, 2026

CAG-23-0008	Christopher Hauru	Jun 20, 2023	Jun 20, 2026
CAG-23-0009	Shaun Nathaniel Poma	Jun 20, 2023	Jun 20, 2026
CAG-23-0010	Mike Amos	Jun 20, 2023	Jun 20, 2026
CAG-23-0011	Andrew Mitaharo	Jun 20, 2023	Jun 20, 2026
CAG-23-0012	Charlie Tamati	Jul 25, 2023	Jul 25, 2026
CAG-23-0013	Fernando Cunanan Jr	Nov 8, 2023	May 8, 2024
CAG-23-0014	Henry Azangani	Nov 21, 2023	Nov 21, 2026
CAG-23-0015	Gregory Lovi	Dec 13, 2023	Dec 13, 2026
CAG-23-0016	Mack Changau	Dec 13, 2023	Dec 13, 2026
CAG-23-0017	Terence Nirigut	Dec 13, 2023	Dec 13, 2026
CAG-23-0018	Graville Masi	Dec 13, 2023	Dec 13, 2026
CAG-24-0001	George Gonduan	Mar 12, 2024	Mar 12, 2027
CAG-24-0002	Ashley Tauledo	Mar 12, 2024	Mar 12, 2027
CAG-24-0003	Hali Oksam	Mar 12, 2024	Mar 12, 2027
CAG-17-0002	Du Dong	Mar 12, 2024	Mar 12, 2027
CAG-20-0014	Alistair Houlihan	Mar 12, 2024	Mar 12, 2027
CAG-21-0003	Jason Bitas	May 14, 2024	May 14, 2026
CAG-24-0004	Sophie Lani	Jul 9, 2024	Jul 9, 2027
CAG-24-0005	Roger Awadu	Oct 24, 2024	Oct 24, 2027
CAG-24-0006	Ephraim Sarangan	Oct 24, 2024	Oct 24, 2027
CAG-21-0013	John Rul Jnr Kunjil	Oct 29, 2024	Oct 29, 2027
CAG-15-0027	Alexander Orlino	Nov 1, 2024	Nov 1, 2024
CAG-24-0007	Styen Paura	Nov 4, 2024	Nov 4, 2024
CAG-24-0008	Tau Moi	Nov 4, 2024	Nov 4, 2024
CAG-24-0009	Joseph Pahau	Nov 4, 2024	Nov 4, 2024
CAG-21-0006	John Oa	Dec 9, 2024	Dec 9, 2024

ANNEX E PUBLIC INQUIRES AND INVESTIGATIONS

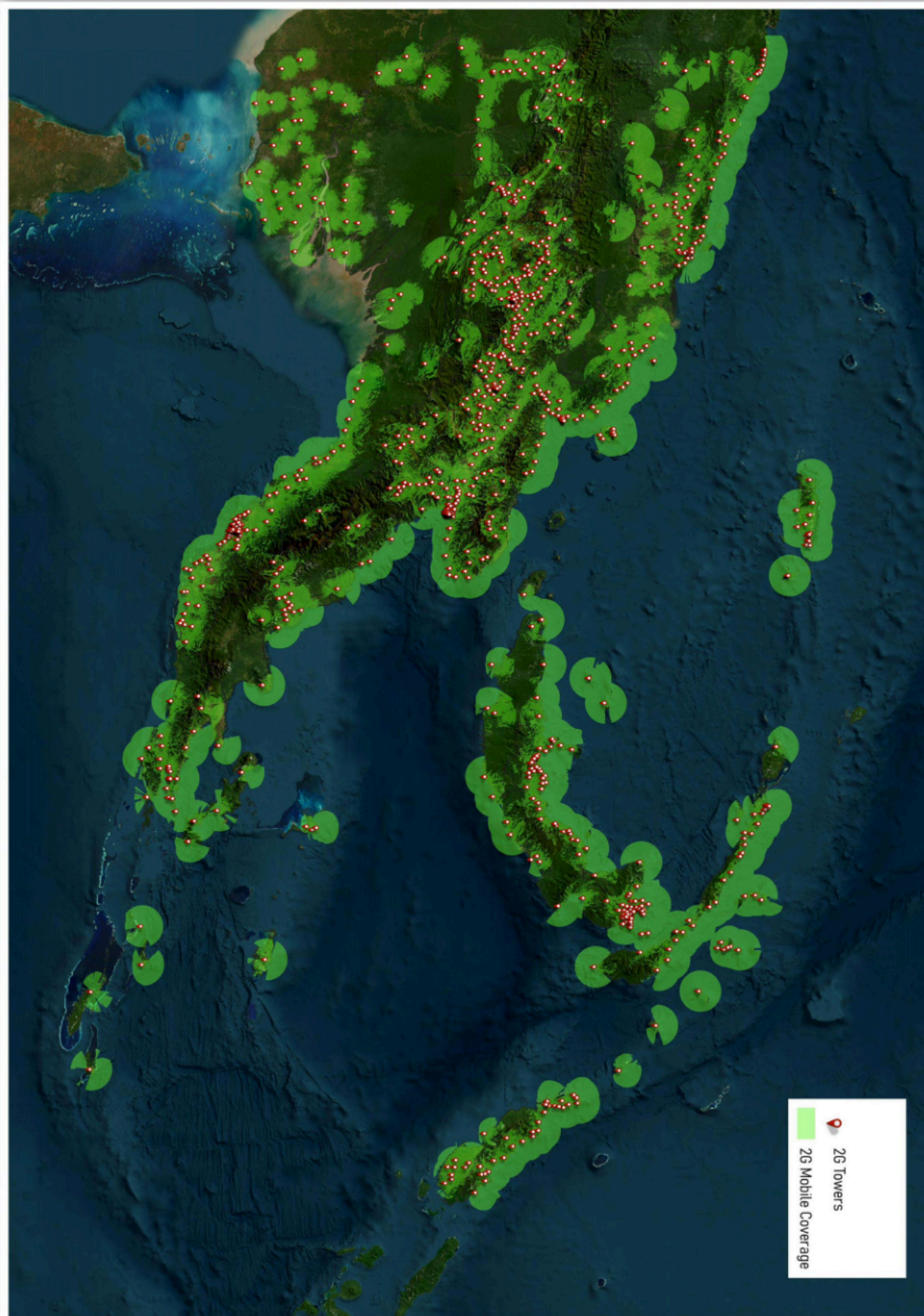
During 2025, NICTA conducted 4 public inquiries and consultations pursuant to Division 3 of Part XII of the National ICT Act and 4 investigations under Division 4 of Part XII of the National ICT Act. Additional information is provided in the tables below.

No.	Topic of inquiry/consultation	Dates	Outcome
1	Public Consultation on Annual Numbering Administration	Oct 2025	Completed
2	Public Consultation on Proposed Variation to the Licence Conditions Rule 2011 – 2nd Round	Sep 2025	Completed
3	Public Consultation on Proposed Business Rules for Mobile Number Portability – Phase 2	Apr 2025	Completed
4	2025 UAS Project Consultation	Oct 2025	Completed

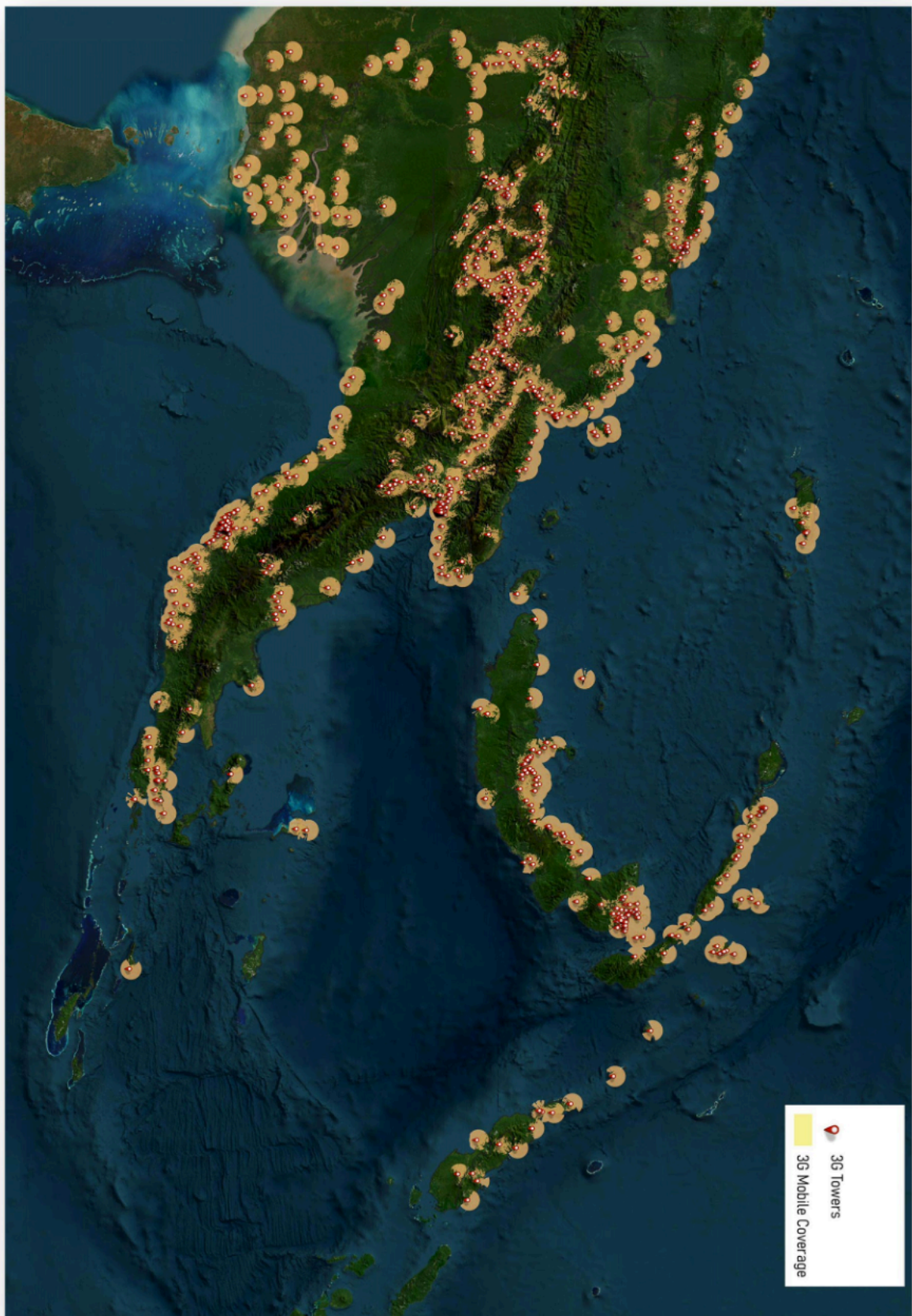
<u>No:</u>	Complaint	Cause	Infringement/ Breach
1	Digicel Multiple BTS sites (49) reportedly suffering RFI	Use of adjacent frequencies (GB) and lack optimization/maintenance	(none) Self-inflicted
2	RFI in 3.740-3.759MHz into existing Radio link used by PNGFM	Alleged Operator without Authority using additional 10MHz adjacent to existing service causing RFI	Illegal usage spectrum by Speedcast
3	RFI in Satellite D/L 3722.1MHz affected 2WR 99.5MHz FM services	Concern Satellite Dish misalignment	self-inflicted
4	Unauthorized use of additional segment (20MHz) in 1800MHz by an Operator	Intentional or unintentional usage by the Operator	Illegal usage of spectrum by Vodafone

ANNEX F MOBILE SERVICE COVERAGE AND MAPS

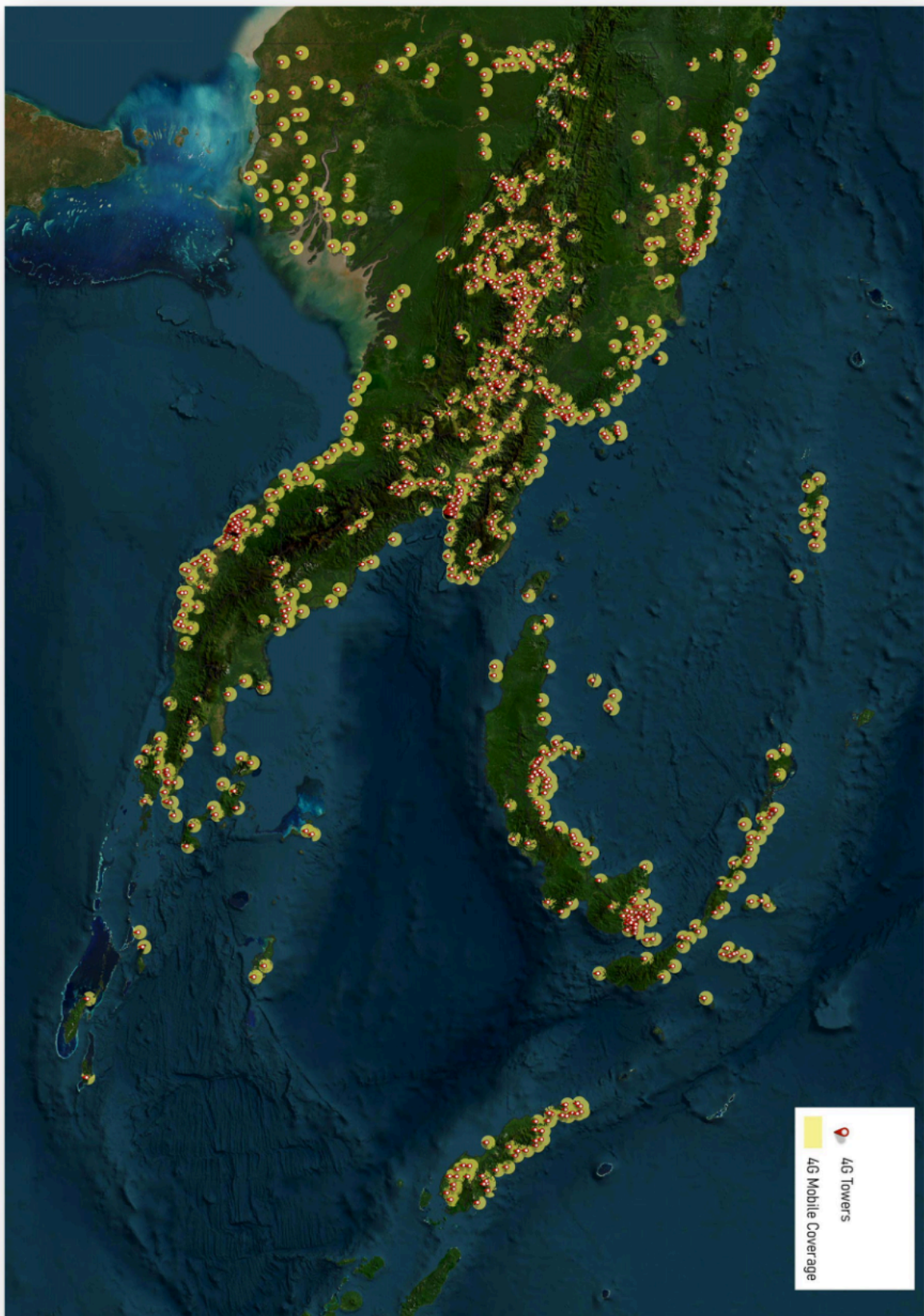
2G Network Coverage as at 31st December 2025					
Area	2021 NSO	Covered	Uncovered	Covered (%)	Uncovered (%)
Papua New Guinea	11,781,559	9,335,434	2,446,125	79%	21%
Highlands	4,566,398	3,967,931	598,467	87%	13%
Chimbu	535,457	474,679	60,778	89%	11%
Eastern Highlands	784,535	671,540	112,995	86%	14%
Enga	571,060	467,706	103,354	82%	18%
Hela	765,142	633,497	131,645	83%	17%
Jiwaka	451,496	432,678	18,818	96%	4%
Southern Highlands	927,306	769,441	157,865	83%	17%
Western Highlands	531,402	518,390	13,012	98%	2%
Momase	3,040,584	2,305,059	735,525	76%	24%
East Sepik	681,518	531,404	150,114	78%	22%
Madang	797,807	605,360	192,447	76%	24%
Morobe	1,139,789	890,933	248,856	78%	22%
West Sepik	421,470	277,362	144,108	66%	34%
Islands	1,761,841	1,349,467	412,374	77%	23%
AROB	641,431	474,800	166,631	74%	26%
East New Britain	457,169	383,519	73,650	84%	16%
Manus	74,547	57,269	17,278	77%	23%
New Ireland	232,351	151,762	80,589	65%	35%
West New Britain	356,343	282,118	74,225	79%	21%
Southern	2,412,736	1,712,977	699,759	71%	28%
Central	362,768	280,896	81,872	77%	23%
Gulf	201,388	118,824	82,564	59%	41%
Milne Bay	748,196	367,466	380,730	49%	51%
NCD	513,918	513,918	0	100%	0%
Northern (Oro)	271,193	190,798	80,395	70%	30%
Western	315,273	241,075	74,198	76%	24%

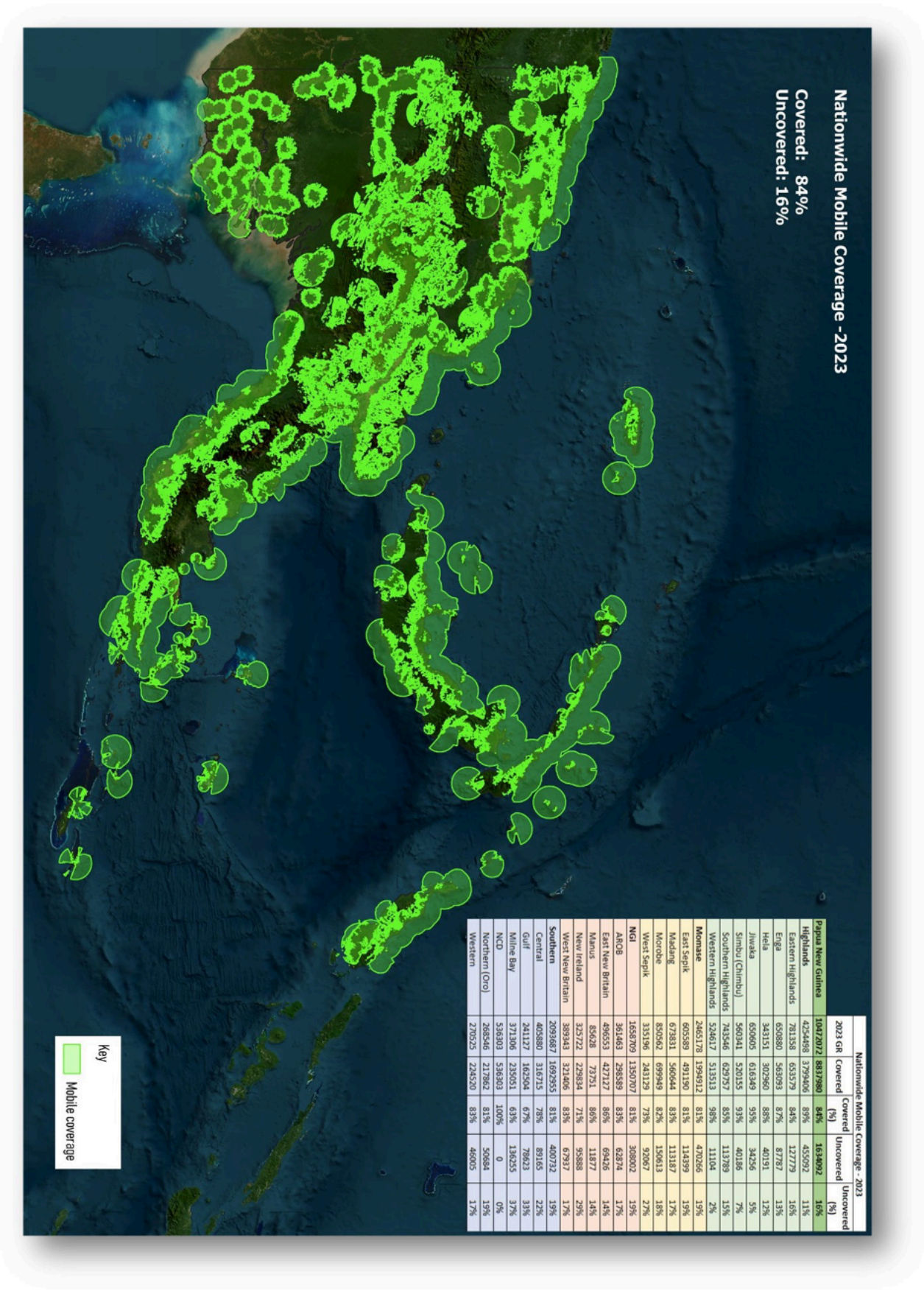


3G Network Coverage as at 31st December 2025					
Area	2021 NSO	Covered	Uncovered	Covered (%)	Uncovered (%)
Papua New Guinea	11781559	8,997,288	2,784,271	76%	24%
Highlands	4,566,398	4,018,937	547,461	88%	12%
Chimbu	535457	490,873	44,584	92%	8%
Eastern Highlands	784535	704,942	79,593	90%	10%
Enga	571060	457,394	113,666	80%	20%
Hela	765142	636,906	128,236	83%	17%
Jiwaka	451496	412,054	39,442	91%	9%
Southern Highlands	927306	798,713	128,593	86%	14%
Western Highlands	531402	518,054	13,348	97%	3%
Momase	3,040,584	2,089,322	951,262	69%	31%
East Sepik	681518	507,760	173,758	75%	25%
Madang	797807	524,509	273,298	66%	34%
Morobe	1139789	791,649	348,140	69%	31%
West Sepik	421470	265,404	156,066	63%	27%
NGI	1761841	1,358,779	403,062	77%	23%
AROB	641431	488,864	152,567	76%	24%
East New Britain	457169	377,232	79,937	83%	17%
Manus	74547	52,878	21,669	71%	29%
New Ireland	232351	144,732	87,619	62%	38%
West New Britain	356343	295,072	61,271	83%	17%
Southern	2412736	1,530,249	882,487	63%	37%
Central	362768	285,216	77,552	79%	21%
Gulf	201388	109,422	91,966	54%	46%
Milne Bay	748196	211,142	537,054	28%	39%
NCD	513918	513,918	0	100%	0%
Northern (Oro)	271193	175,173	96,020	65%	35%
Western	315273	235,377	79,896	75%	25%



4G Network Coverage as at 31st December 2025					
Area	2021 NSO	Covered	Uncovered	Covered (%)	Uncovered (%)
Papua New Guinea	11781559	7382793	4,398,766	70%	30%
Highlands	4,566,398	4,066,716	499,682	89%	11%
Chimbu	535457	495,829	39,628	93%	7%
Eastern Highlands	784535	668,890	115,645	85%	15%
Enga	571060	497,470	73,590	87%	13%
Hela	765142	669,662	95,480	88%	12%
Jiwaka	451496	414,282	37,214	92%	8%
Southern Highlands	927306	801,687	125,619	86%	14%
Western Highlands	531402	518,895	12,507	98%	2%
Momase	3,040,584	2,033,958	1,006,626	67%	33%
East Sepik	681518	455,431	226,087	67%	33%
Madang	797807	540,784	257,023	68%	32%
Morobe	1139789	825,384	314,405	72%	28%
West Sepik	421470	212,359	209,111	50%	50%
NGI	1761841	1,307,572	454,269	74%	26%
AROB	641431	479,132	162,299	75%	25%
East New Britain	457169	364,366	92,803	80%	20%
Manus	74547	48,582	25,965	65%	35%
New Ireland	232351	143,435	88,916	62%	38%
West New Britain	356343	272,056	84,287	76%	24%
Southern	2412736	1,588,576	824,160	66%	34%
Central	362768	253,124	109,644	70%	30%
Gulf	201388	120,357	81,031	60%	40%
Milne Bay	748196	291,600	456,596	39%	61%
NCD	513918	513,918	0	100%	0%
Northern (Oro)	271193	195,494	75,699	72%	28%
Western	315273	214,084	101,189	68%	32%





ANNEX G LEGISLATION

NICTA performs its roles and fulfills its obligations and responsibilities under the following legislation.

Law
<i>National Information and Communications Technology Act 2009</i>
<i>National Information and Communications Technology (Operator Licensing) Regulation, 2010</i>
<i>National Information and Communications Technology (Radio Spectrum) Regulation, 2010</i>
<i>SIM Card Registration Regulation 2016</i>

NICTA also develops and implements mandatory instruments including Rules, Declarations, Determinations, Guidelines, Standards, Codes, Licences and others.

For a full list of mandatory instruments including determinations and declarations are available on NICTA's public register at its website. Please visit www.nicta.gov.pg.

ANNEX H JUDICIAL AND ADMINISTRATIVE DECISIONS

There were no decisions or judicial and administrative decisions made in 2025.

ANNEX I FINANCIAL STATEMENTS

[Available upon request]

