



National Information and Communications Technology Authority

Notice of 2nd Extension to Deadline for Submissions in Response to:

- i) The Consumer Protection Rule Amendment 2024 and**
- ii) The Complaints Management System Guideline.**

This notice serves to advise all interested parties, stakeholders and holders of various licenses issued by NICTA, of the 2nd extension to the deadline for submissions to the following Public Consultations:

- ii) The Consumer Protection Rule Amendment 2024 and,
- iii) The Complaints Management System Guideline.

The new deadline for written submissions for the Public Consultations is hereby extended from the 27th of June 2025 by a further two (2) weeks to the **11th of July 2025**.

Copies of the respective Draft instruments and Discussion Papers are available on NICTA's website (www.nicta.gov.pg). NICTA invites interested parties to provide comments and answers to the set of questions posed in the respective Discussion Papers. Written submissions should be sent by email to consultation.submission@nicta.gov.pg and must be received by **5 p.m. on 11th July 2025**.

For further inquiries contact Mr. Polume Lume, Director, Economic, Consumer and International Affairs on telephone 3033227 during business hours or by email to plume@nicta.gov.pg

Authorized by:

Mr. Panny Yokope
Acting Chief Executive Officer

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